

02/27/25

Dear Provider:

Humana Healthy Horizons® in Kentucky is happy to announce its partnership with ProgenyHealth®, a company that specializes in neonatal care management services.

ProgenyHealth's care management program enhances service to our pregnant members and supports our mission to make a lasting difference in our members' lives by improving their health and well-being. Under the agreement that begins May 29th, 2025, ProgenyHealth's neonatologists, pediatricians and neonatal nurse care managers will work closely with Humana Healthy Horizons' members, as well as attending physicians and nurses, to promote healthy outcomes for premature and medically complex newborns.

The benefits of this partnership to you:

- Support from a team who understands the complexity and stress of managing infants in the neonatal intensive care unit (NICU) and works with you to achieve the best possible outcomes
- Collaborative and proactive approach to care management that supports timely and safe home discharge
- A company that believes in sharing best practices and works with NICUs nationwide to improve health outcomes for the next generation

Families have a dedicated case manager who supports and educates members in the program, and access to an on-call staff member available 24/7. For hospitals, ProgenyHealth serves as a liaison to Humana Healthy Horizons, providing inpatient review services and assisting with discharge planning to ensure a smooth transition to the home setting.

Your process for notifying Humana Healthy Horizons of infants admitted to a NICU or special care nursery will change on May 29th, 2025. Please notify ProgenyHealth directly of admissions via fax at 866-610-2034 and their clinical staff will contact your designated staff to perform Utilization Management and discharge planning throughout the inpatient stay.

If you wish to learn more about ProgenyHealth's programs and services, please visit www.progenyhealth.com. Thank you for your continued care for your Humana Healthy Horizons-covered patients.

Humana Healthy Horizons in Kentucky is a Medicaid product of Humana Health Plan, Inc.

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