



Long-Acting Reversible Contraception Coverage with Inpatient Services

Humana Healthy Horizons® in Florida is committed to providing long-acting reversible contraception (LARC) services, particularly for postpartum care in the inpatient setting. Humana Healthy Horizons' guidance related to this integral service follows:

| Question | Response |
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| How should you bill Humana Healthy Horizons? | <p>Humana Healthy Horizons network hospitals should bill all inpatient services on the same claim, and LARC procedures should include:</p> <ul style="list-style-type: none">• Insertion and removal services:<ul style="list-style-type: none">– Include service procedure codes 11981, 11982, 11983, 58300 or 58301 on a separate line, as applicable.• LARC devices:<ul style="list-style-type: none">– Include Healthcare Common Procedure Coding System (HCPCS) codes J7296, J7297, J7298, J7300, J7301 or J7307 on a separate line, as applicable. <p>Both insertion, removal and/or device procedures are separately reimbursable from other inpatient services.</p> <p>The appropriate family planning diagnosis code is billed on the UB-04 claim form as well.</p> |
| Where is Humana Healthy Horizons saving this and other training guidance? | <p>Humana Healthy Horizons continues to maintain its provider training website with the most up-to-date guidance for providers, including our billing guidelines for LARC. To learn more, visit Humana Healthy Horizons in Florida provider education and training.</p> |
| Will Humana Healthy Horizons require authorization for services? | <p>No. Humana Healthy Horizons will reimburse these family planning services without any authorization or referral requirements.</p> |

Humana
Healthy Horizons®
in Florida

| Question | Response |
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| Where should paper claims be sent? | Paper claims should be sent to: Humana Claims Office P.O. Box 14601 Lexington, KY 40512-4601 |
| How can I submit electronic claims? | To submit electronic claims, Humana Healthy Horizons healthcare providers should: <ul style="list-style-type: none"> • Go to Coverage and claims. • Choose “Claims submission” • Use payer ID 61101 for electronic claim submissions. To access training materials or submit via Availity Essentials™, visit Availity Essentials Training & Education . |
| Can I receive payments via electronic funds transfer (EFT) or electronic admittance advice (ERA)? | Yes. To set up or change EFT/ERA with multiple payers, providers can use Humana Healthy Horizons’ ERA/EFT enrollment tool at Availity Essentials to request enrollment or update an existing enrollment. To learn more, visit Electronic claims payment . |
| What will Humana Healthy Horizons’ reimbursement be? | Humana Healthy Horizons will reimburse both the insertion and the LARC device separately from the inpatient services in accordance with your contract with us. |
| Where can I find Humana Healthy Horizons’ claims clearinghouse contact information? | <ul style="list-style-type: none"> • Availity Essentials, 800-282-4548 • Optum, 888-363-3361 • Waystar, 844-592-9782 (hospitals), 844-392-9782 (providers) • TriZetto®, 800-969-3666 • The SSI Group, 800-881-2739 Some clearinghouses and vendors charge a service fee. Contact the clearinghouse for more information. |
| Who can I contact with additional questions? | Provider Relations: <ul style="list-style-type: none"> • Phone: 800-477-6931 (TTY: 711), Monday through Friday, 8 a.m. to 5 p.m., Eastern time • Email: FLMedicaidPR@humana.com Call centers and website: <ul style="list-style-type: none"> • Provider/member call center: 800-477-6931, Monday through Friday, 8 a.m. to 8 p.m., Eastern time • Pharmacy call center: 800-555-2546, Monday through Friday, 8 a.m. to 8 p.m., Eastern time • Humana Healthy Horizons website: Welcome to Humana Healthy Horizons in Florida |