

Network Notification – Humana Healthy Horizons in Louisiana

Notice date: December 13, 2023
To: Humana Healthy Horizons® in Louisiana provider network
From: Tobacco Cessation Counseling – Expanded
Subject: Insert notification subject

Louisiana Medicaid has updated its policy to include tobacco cessation counseling for all Louisiana Medicaid beneficiaries, removing the previous limitation to pregnant individuals.

Managed care organizations (MCO) must refer to the Professional Services section of the MCO Manual for updates to this policy and notify providers, via their provider portals, of the updated policy within four business days of this bulletin. MCOs are to publish updated provider manuals that reflect this policy within 30 calendar days thereafter.

Fee-for-Service (FFS) providers may refer to the Professional Services Manual for the detailed policy on the Louisiana Medicaid website at www.lamedicaid.com. Questions regarding FFS claims may be directed to Gainwell Technologies at **1-800-473-2783** or **1-225-924-5040**.

Questions regarding managed care claims should be directed to the appropriate managed care organization.