



# Humana Healthy Horizons in Louisiana Provider Relations Representatives

Our dedicated team of Provider Relations representatives are available statewide. Provider Relations representatives are here to help you connect with Humana Healthy Horizons® in Louisiana and the larger provider community.



Humana Healthy Horizons Provider Services is available by calling **1-800-448-3310**, Monday – Friday, 7 a.m. – 7 p.m. or emailing **LAMedicaidProviderRelations@humana.com**.

You also can use the information in this document to connect with the specific representative in the parish where you practice and provide care to our members.

## Physical health Provider Relations representatives

### Region(s) 1, 7

<b>Name</b>	<b>Traci Lusignan</b>		
<b>Email</b>	TLusignan@humana.com	<b>Phone</b>	<b>1-504-422-9686</b>
<b>Parishes</b>	Orleans, Jefferson, St. Bernard, Plaquemines, Terrebonne, Lafourche, St. Charles, St. James, St. John, St. Mary, Assumption, Sabine, Natchitoches, DeSoto, Red River, Caddo, Bossier, Webster, Bienville, Claiborne		

### Region(s) 2, 3, 9

<b>Name</b>	<b>Chelsie Batiste</b>		
<b>Email</b>	CBatiste1@humana.com	<b>Phone</b>	<b>1-225-623-6010</b>
<b>Parishes</b>	West Feliciana, East Feliciana, Pointe Coupee, West Baton Rouge, East Baton Rouge, Iberville, Ascension, St. Helena, Livingston, Tangipahoa, Washington, St. Tammany, Orleans, Jefferson, St. Bernard, Plaquemines, Terrebonne, Lafourche		

### Region(s) 4, 5

<b>Name</b>	<b>OPEN</b>		
<b>Email</b>	LAMedicaidProviderRelations@humana.com	<b>Phone</b>	<b>1-800-448-3310</b>
<b>Parishes</b>	Evangeline, Acadia, St. Landry, St. Martin, Lafayette, Iberia, Vermillion, Beauregard, Calcasieu, Cameron, Allen, Jefferson Davis		

## Humana Healthy Horizons® in Louisiana

## Region(s) 6, 8

<b>Name</b>	<b>Stacey Germany</b>		
<b>Email</b>	SGermany2@humana.com	<b>Phone</b>	<b>1-225-586-3566</b>
<b>Parishes</b>	Vernon, Rapides, Grant, Avoyelles, LaSalle, Winn, Catahoula, Concordia, Lincoln, Jackson, Ouachita, Union, Caldwell, Franklin, Richland, Tensas, Madison, East Carroll, West Carroll, Morehouse		

## Behavioral health Provider Relations representatives

### Region(s) 1, 3, 9

<b>Name</b>	<b>Kelly Smith</b>		
<b>Email</b>	KSmith302@humana.com	<b>Phone</b>	<b>1-504-336-6069</b>
<b>Parishes</b>	Orleans, Jefferson, St. Bernard, Plaquemines, Terrebonne, Lafourche, St. Charles, St. James, St. John, St. Mary, Assumption, St. Helena, Livingston, Tangipahoa, Washington, St. Tammany		

### Region(s) 2, 4, 5

<b>Name</b>	<b>Regine Banks</b>		
<b>Email</b>	RBanks20@humana.com	<b>Phone</b>	<b>1-985-605-2593</b>
<b>Parishes</b>	West Feliciana, East Feliciana, Pointe Coupee, West Baton Rouge, East Baton Rouge, Iberville, Ascension, St. Helena, Livingston, Tangipahoa, Washington, St. Tammany, Evangeline, Acadia, St. Landry, St. Martin, Lafayette, Iberia, Vermillion, Beauregard, Calcasieu, Cameron, Allen, Jefferson Davis		

### Region(s) 6, 7, 8

<b>Name</b>	<b>DaVida Armstrong</b>		
<b>Email</b>	DArmstrong10@humana.com	<b>Phone</b>	<b>1-318-540-6583</b>
<b>Parishes</b>	Vernon, Rapides, Grant, Avoyelles, LaSalle, Winn, Catahoula, Concordia, Lincoln, Jackson, Ouachita, Union, Caldwell, Franklin, Richland, Tensas, Madison, East Carroll, West Carroll, Morehouse, Sabine, Natchitoches, DeSoto, Red River, Caddo, Bossier, Webster, Bienville, Claiborne		

