

Network Notification – Kentucky Medicaid

Durable medical equipment (DME) claims payment policy update

Effective June 21, 2021

DME claim policy update

Effective June 21, 2021, Humana Healthy Horizons in Kentucky no longer accepts claims with a “NU” modifier for DME. Please use the “RR” equipment rental modifier in the appropriate field. This change is to align with Kentucky Department for Medicaid Services provider billing instructions for DME.

For more information, please visit http://www.kymmis.com/kymmis/pdf/billingInstr/PT90withMedicare_v6.5_%2801-10-2022%29.pdf

If you are not a participating provider, please [visit our website](#) for more information.

If you have questions, please contact Provider Services at 800-444-9137. Hours of operation are Monday through Friday, 8 a.m. to 6 p.m., Eastern time.