

Network Notification – Humana Healthy Horizons in Indiana

Notice date: September 23, 2025
To: Humana Healthy Horizons® in Indiana provider network for Indiana PathWays for Aging
From: Humana Healthy Horizons in Indiana
Subject: Level-of-care assessment representative updates

Nursing facility level-of-care (NFLOC) assessments and determinations are required in order to qualify for care in a nursing facility or for several of Indiana’s Home and Community-Based Services (HCBS) waivers. HCBS waiver services that require NF LOC assessments and determinations include the Indiana PathWays for Aging waiver for adults 60 years of age or older.

On July 1, 2025, the Family and Social Services Administration (FSSA) implemented changes to the NF LOC process. Updates include working with **MaximusSM** to serve as the level-of-care assessment representative (LCAR) for members seeking nursing facility care and members in the PathWays waivers.

As a provider rendering Home and Community-Based Services and supports via the PathWays waivers, you have no additional responsibilities related to the LCAR process. Impacted providers include:

- Area Agencies on Aging
- Hospitals
- Independent case managers
- Nursing facilities
- Program of All-Inclusive Care for the Elderly (PACE) providers

To learn more:

- Visit the **new LCAR website**.
- Email program support at **INLCAR@maximus.com**.
- Visit **FSSA: DDRS: IN Level of Care Assessment Representative**.



If you have questions or need assistance, please email **INMedicaidProviderRelations@humana.com** or call Provider Services at **866-274-5888 (TTY: 711)**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.

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