Provider contracting team directory

Provider contracting/engagement professionals for long-term care (LTC)

Region	Name	Email	Phone number	Covering counties
A	Brian Davis	bdavis60@humana.com	850-800-7646	Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Okaloosa, Santa Rosa, Taylor, Wakulla, Walton, Washington
B	Mikayla Story	mstory5@humana.com	386-365-8653	Alachua, Baker, Bradford, Citrus, Clay, Columbia, Dixie, Duval, Flagler, Hamilton, Hernando, Gilchrist, Lafayette, Lake, Levy, Marion, Nassau, Putnam, St. Johns, Sumter, Suwannee, Union, Volusia
C	Flavia Caldwell	fcaldwell1@humana.com	813-205-6442	Pasco, Pinellas
D	KaMekia Floyd	kfloyd@humana.com	407-961-0669	Hardee, Highlands, Hillsborough, Manatee, Polk
E	Ada Pimentel	apimentel1@humana.com	656-247-9084	Brevard, Orange, Osceola, Seminole

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Region	Name	Email	Phone number	Covering counties
F	Kiesa Arrington	karrington@humana.com	901-232-7247	Charlotte, Collier, DeSoto, Glades, Hendry, Lee, Sarasota
G	Vanessa De La Paz	vdelapaz1@humana.com	772-265-3620	Indian River, Martin, Okeechobee, Palm Beach, St. Lucie
H	Elba Martinez	emartinez1@humana.com	754-230-7899	Broward
I-North	Adriana Chil	achil@humana.com	305-582-2846	Miami-Dade
I-South	Alain Estrada	aestrada4@humana.com	786-804-2256	Miami-Dade, Monroe

Leadership team

Region	Name	Email	Phone number	Role
State-wide	Katherine Polak	kpolak2@humana.com	561-374-2907	Associate director, Provider Contracting
State-wide	Celia Acosta	cacosta@humana.com	863-484-1592	Senior provider contracting professional for all regions

Claims research and resolution		
Mailbox	Research and resolution	FLResolutionLTSS@humana.com for LTC claims

New provider requests	
Quickbase app	Providers - Request to Join

Provider inquiries	
Mailbox	FLMedicaidPR@humana.com

Region 1 ZIP code assignment—Adriana Chil: Miami-Dade			
33010	33126	33139	33166
33012	33127	33140	33167
33013	33128	33141	33168
33014	33129	33142	33169
33015	33130	33145	33172
33016	33131	33147	33178
33018	33132	33149	33179
33054	33134	33150	33180
33055	33135	33154	33181
33056	33136	33160	33182
33122	33137	33161	33192
33125	33138	33162	

Region 1 ZIP code assignment—Alain Estrada: Miami-Dade Monroe			
33030	33043	33156	33183
33031	33050	33157	33184
33032	33052	33158	33185
33033	33070	33164	33186
33034	33090	33165	33187
33035	33092	33170	33189
33036	33133	33173	33190
33037	33143	33174	33193
33040	33144	33175	33194
33041	33146	33176	33195
33042	33155	33177	33196