

Network Notification – Humana Healthy Horizons in Indiana

Notice date: March 6, 2025
To: Humana Healthy Horizons® in Indiana provider network
From: Humana Healthy Horizons in Indiana
Subject: Waiver claim note billing requirement
Effective date: March 1, 2025

On Dec. 3, 2024, Indiana Health Coverage Programs (IHCP) published bulletin [**BT2024195**](#) to clarify a waiver claim note billing requirement.

When completing a claim note, waiver attendant care and structured family caregiving service providers should indicate the most accurate relationship status with the member.

If a legally responsible individual knowingly uses the incorrect relationship status, such as “Other” for the spouse of the member receiving services, the claim(s) may be subject to recoupment.

Please review the full details of the bulletin at [**IN.gov/medicaid**](https://www.in.gov/medicaid).



If you have additional questions or need assistance, please email [**inmedicaidproviderrelations@humana.com**](mailto:inmedicaidproviderrelations@humana.com) or call Provider Services Contact Center at **866-274-5888**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.