# Use your HumanaDental benefits

The HumanaDental Advantage Plus D plan has you covered for any circumstance. Whether you simply need quality routine dental care or unexpected dental treatment, you know what to expect.

- No deductibles
- · No claims to file
- No need to choose a primary care dentist

### Know what your plan covers

Attached is a summary of HumanaDental Advantage Plus D plan benefits which are described in detail in your certificate. You can find your certificate at **Humana.com** or call 1-800-979-4760. Here's what you can expect:

- You have the freedom to select any participating dentist. To select a dental provider from our Advantage Plus network, simply visit **Humana.com**. Once there, you can also check your benefits, email us and get a new or temporary ID card. If you prefer, contact us at 1-800-979-4760.
- Life without claim forms! With HumanaDental Advantage Plus D plan you pay your dentist directly, when applicable.
- Your Advantage Plus network dentist will provide all
  of your dental care and any copayment or discounted
  charges will be paid at the time of service. Except for
  emergency care, treatment received out-of-network in
  not covered.
- If you need a specialty dentist, you may receive a 20
  percent discount by using certain participating specialty
  dentists from our network. Visit Humana.com to find
  a participating specialist who offers the discount on
  specialty services.

# Choose HumanaDental benefits

### Be healthy

Good oral health means more than just an attractive smile. Research shows that oral health, preventive care and regular visits to the dentist is integral to overall health. For example, the Academy of General Dentistry says there is a link between gum disease and heart problems, and the American Academy of Periodontology says severe gum disease can increase blood sugar, increasing the risk among diabetics. The HumanaDental Advantage Plus plan enables you to take better care of your teeth, and you'll pay less doing so.

# Check your dental IQ anytime

Log on to MyDentalIQ.com and take the dental risk assessment that could help trim your total healthcare costs over time. Find out how you can improve your oral and overall health. The dental health risk assessment at MyDentalIQ.com takes minutes to complete, and immediately delivers a scorecard with health tips tailored to you.



### **Questions?**

Check out Humana.com

Call 1-800-979-4760 anytime for the automated information line or 8 a.m. to 6 p.m. for a Customer Care specialist.

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## HumanaDental Advantage Plus 2D Plan with Ortho

Advantage Plus plans are network-based dental plans that emphasize prevention and cost containment. Members select any participating general dentist in HumanaDental's Advantage Plus network. Care received from an out-of-network dentist (except emergency care) is not a covered benefit. D plan copayments for listed procedures are applicable only at participating General Dentist. To find a dentist, call 1-800-979-4760 or look on **Humana.com**.

**Specialists services:** Should members need a specialist, (i.e., endodontist, oral surgeon, periodontist, pediatric dentist), they may be referred by a participating general dentist, or members can self-refer to any participating specialist. For HumanaDental Advantage Plus D plans, members may receive up to a 20 percent discount by visiting certain participating specialists. Visit **Humana.com** to find a participating specialist.

| Office visit copay       | □ \$5     | □ \$10    |                     |
|--------------------------|-----------|-----------|---------------------|
| Annual maximum ☐ \$1,000 | □ \$1,500 | □ \$2,000 | ☐ No annual maximum |
| Summary of               | convicos  |           |                     |

### Summary of services

| Preven | tive   | Member pays      | Basic | Member pays   |
|--------|--|------------------|-------|---|
| D0120a | Periodic oral examination                    | no charae        | D1510 | Space maintainer—fixed, unilateral                        |
| D0140a | Limited oral evaluation—problem focus        | ed no charae     |       | (limited to child <14) no charge                          |
| D0145  | Oral evaluation for a patient under three    |                  | D1515 | Space maintainer—fixed, bilateral (limited                |
|        | years of age and counseling with primar      | V                |       | to child <14) no charge                                   |
|        | caregiver (limit 1 every 12 months)          | no charge        | D1520 | Space maintainer—removable, unilateral                    |
| D0150  | Comprehensive oral evaluation—new/           | 3                |       | (limited to child <14) no charge                          |
|        | established patient (limit 1 every 24 mon    | ths) . no charge | D1525 | Space maintainer—removable, bilateral                     |
| D0160  | Limited/comprehensive/detailed and           | , 3              |       | (limited to child <14) no charge                          |
|        | extensive oral eval (limit 1 every 12 mon    | ths) . no charge | D1550 | Re-cement or re-bond space maintainer no charge           |
| D0170  | Re-evaluation—limited problem focused        | d                | D2140 | Amalgam—one surface primary or permanent no charge        |
|        | (limit 1 every 12 months)                    |                  | D2150 | Amalgam—two surfaces primary or permanent. no charge      |
| D0180  | Comprehensive periodontal eval—new/          |                  | D2160 | Amalgam—three surfaces primary or                         |
|        | established patient (limit 1 every 24 mon    |                  |       | permanent no charge                                       |
| D0210  | X-ray intraoral—complete series              | , ,              | D2161 | permanent no charge<br>Amalgam—four/more surfaces         |
|        | (limit 1 every 3 years)                      | no charge        |       | primary/permanent no charge                               |
| D0220  | X-ray intraoral—periapical, first radiograph | nic              | D2330 | Resin based composite—one surface, anterior . no charge   |
|        | image (limit 9 every 12 months includes D    |                  | D2331 | Resin based composite—two surfaces, anterior . no charge  |
| D0230  | X-ray intraoral—periapical, each addition    | nal              | D2332 | Resin based composite—three surfaces,                     |
|        | radiographic image (limit 9 every 12 mon     | ths              |       | anterior no charge  |
|        | includes D0220)                              | no charae        | D2335 | Resin based composite —four or more                       |
| D0240  | X-ray intraoral—occlusal radiographic in     | naae no charae   |       | surfaces, involving incisal angle no charge               |
| D0250  | Extra-oral – 2D projection radiographic      |                  | D2390 | Resin based composite—crown anterior no charge            |
|        | image created using a stationary radiati     | on               | D2391 | Resin based composite—one surface, posterior . no charge  |
|        | source, and detector                         |                  | D2392 | Resin based composite—two surfaces,                       |
| D0260  | X-ray extraoral, each additional             | J.               |       | posterior no charge                                       |
|        | radiographic image                           | no charae        | D2393 | Resin based composite—three surfaces, posterior no charge |
| D0270a |  | no charae        |       | posterior no charge                                       |
|        | Bitewings—two radiographic images            | no charae        | D2394 | Resin based composite—four or more                        |
|        | Bitewings—three radiographic images          |                  |       | surfaces, posterior no charge                             |
|        | Bitewings—four radiographic images           |                  | D4341 | Periodontal scaling and root planing—per                  |
| D0277a | Vertical bitewings—7 to 8 radiographic im-   | gaes . no charae |       | quadrant, four or more teeth (limit 1 per                 |
| D0330  | Panoramic radiographic image (limit 1        |                  |       | quad every 12 months) no charge                           |
|        | every 3 years)                               | no charae        | D4342 | Periodontal scaling and root planing—per                  |
| D0470  | Diagnostic casts                             | no charae        |       | quadrant, 1-3 teeth (limit 1 per quad every               |
|        | Prophylaxis—adult (inclusive of D4910).      | no charae        |       | 12 months) no charge                                      |
|        | Prophylaxis—child (inclusive of D4910)       |                  | D4355 | Full mouth debridement to enable                          |
| D1203a | Topical fluoride varnish (for child <16)     |                  |       | comprehensive evaluation and diagnosis                    |
|        | Topical application of fluoride varnish (fo  |                  |       | (limit 1 every 5 years)no charge                          |
|        | child <16)                                   |                  | D4910 | Periodontal maintenance (limit 1 every 6                  |
| D1351  | Sealant—per tooth                            |                  |       | months, inclusive of D1110 and D1120) no charge           |
|        | (limit 1 per tooth every 12 months for child | <14) . no charae | D7111 | Extraction coronal remnants deciduous tooth no charge     |
|        | , j  | ,                | D7140 | Extraction erupted tooth or exposed root no charge        |
|        |  |                  |       |   |

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| Major                                    | Member p   |                         | Gingival flap proc—1 to 3 teeth, quad \$217.00  |
|--|--|-------------------------|---|
| D2510 <sup>b</sup>                       | Inlay—metallic, one surface\$313.0   | 0 D4249<br>D4260        | Clinical crown lengthening – hard tissue \$481.00<br>Osseous surgery (including elevation of a full |
|  | Inlay—metallic, two surfaces\$355.0  | U                       | thickness flap and closure) – four or more  |
|  | Inlay—metallic, three or more surfaces \$410.0   | 0                       | contiguous teeth or tooth bounded spaces  |
| D2542b                                   | Onlay—metallic, two surfaces \$402.0   | 0                       | per quadrant\$680.00  |
| D2543b                                   | Onlay—metallic, three surfaces\$420.0  |                         | Osseous surgery (including elevation of a full  |
| D2544b                                   |  | U                       | thickness flap and closure) – one to three  |
| D2610 <sup>b</sup> D2620 <sup>b</sup>    |  |                         | contiguous teeth or tooth bounded spaces  |
|  | Inlay—porcelain/ceramic, two surfaces \$389.0 Inlay—porcelain/ceramic, three or more                         | U                       | per quadrant  |
| D2030                                    | surfaces   | O D5110 <sup>d</sup>    | Complete denture—maxillary \$642.00   |
| D2642 <sup>b</sup>                       | Onlay—porcelain/ceramic, two surfaces \$403.0  | U D2170                 | Complete denture—mandibular \$642.00  |
| D2643 <sup>b</sup>                       | Onlay—porcelain/ceramic, three surfaces \$434.0  | U D2120.                | Immediate denture—maxillary\$700.00   |
| D2644b                                   | Onlay—porcelain/ceramic, four or   | D3140°                  | Immediate denture—mandibular \$700.00   |
|  | more surfaces\$461.0   | 0 D5211 <sup>d</sup>    |   |
|  | Inlay—resin based composite, one surface \$242.0   |                         | Mandibúlar partial denture—resin base \$629.00<br>Maxillary partial denture—cast metal—             |
| D2651 <sup>b</sup>                       | Inlay—resin based composite, two surfaces . \$288.0  | 0 0                     | resin base\$709.00  |
| D2652 <sup>b</sup>                       | Inlay—resin based composite, three or more   | D5214 <sup>d</sup>      | Mandibular partial denture—cast metal—  |
| Daccah                                   | surfaces \$303.0   | U                       | resin base  |
| D2662b                                   | Onlay—resin based composite, two surfaces. \$263.0   |                         | Adjust complete denture—maxillary \$ 35.00  |
| D2663 <sup>b</sup><br>D2664 <sup>b</sup> | Onlay—resin based composite, three surfaces \$310.0  | D5411°                  |   |
| D2004°                                   | Onlay—resin based ccomposite, four or more surfaces  | D5421 <sup>c</sup>      | Adjust partial denture—maxillary\$ 35.00  |
| D2710b                                   | Crown—resin based composite, indirect \$187.0  | D5422°                  | Adjust partial denture—mandibular \$ 35.00  |
|  | Crown—resin with high noble metal  | U D2210                 | Repair broken complete denture base \$ 70.00  |
|  | Crown—resin with predominantly base metal. \$432.0   |                         | Replace missing/broken teeth—   |
|  | Crown—resin with noble metal \$441.0   | Ω                       | complete denture \$ 59.00   |
|  | Crown—porcelain/ceramic substrate \$473.0  | U DOOTO                 | Repair resin denture base   |
| D2750b                                   | Crown—porcelain fused to high noble metal. \$466.0   |                         | Repair cast framework\$82.00  |
| D2751 <sup>b</sup>                       | Crown—porcelain fused predominantly  | DEC/.O                  | Repair or replace broken clasp—per tooth \$100.00<br>Replace broken teeth—per tooth \$ 64.00        |
|  | base metal\$434.0  |                         | Add tooth to existing partial denture\$ 88.00   |
| D2752b                                   | Crown—porcelain fused to noble metal \$445.0   | DEGEN                   | Add clasp to existing partial denture—per   |
| D2790b                                   | Crown—full cast high noble metal   | U                       | tooth   |
| D2791 <sup>b</sup><br>D2792 <sup>b</sup> | Crown—full cast predominantly base metal. \$426.0 Crown—full cast noble metal \$434.0                        |                         | Rebase complete maxillary denture \$261.00  |
| D2792                                    | Re-cement or re-bond inlay, onlay, veneer or   |                         | Rebase complete mandibular denture \$249.00   |
| D2310                                    | partial coverage restoration   | O D5720e                | Rebase maxillary partial denture\$246.00  |
| D2920                                    | Re-cement or re-bond crown \$ 42.0   | U D2/51                 | Rebase mandibular partial denture \$246.00  |
| D2929                                    | Crown—prefabricated porcelain/ceramic  | D5/30°                  | Reline complete maxillary denture \$147.00  |
|  | crown - primary tooth  |                         | Reline complete mandibular denture \$147.00   |
| D2930                                    | Crown—prefabricated stainless steel,   | D5740                   | Reline maxillary partial denture\$135.00<br>Reline mandibular partial denture\$135.00               |
|  | primary tooth\$115.0   | 0 05741                 | Reline complete maxillary denture   |
| D2931                                    | Crown—prefabricated stainless steel,   | DE7E10                  | Reline complete mandibular denture \$196.00   |
| D2022                                    | permanent tooth \$131.0  | U DE7600                | Reline maxillary partial denture  |
| D2932                                    | Crown—prefabricated resin  | DE761e                  | Reline mandibular partial denture \$193.00  |
| D2940<br>D2950                           | Protective restoration   |                         | Tissue conditioning maxillary \$ 61.00  |
| D2950<br>D2951                           | Pin retention—per tooth addition restoration. \$ 23.0  | D5851                   | Tissue conditioning mandibular\$ 61.00  |
| D2952                                    | Cast post and core in addition to crown \$168.0  | U0097                   | Recement implant/abutment supported crown . \$ 42.00  |
| D2954                                    | Prefabricated post and core in addition to crown \$139.0   | D6093                   | Re-cement or re-bond implant/abutment   |
| D3220                                    | Therapeutic pulpotomy\$ 75.0   | Λ                       | supported fixed partial denture   |
| D3310                                    | Root canal therapy—anterior \$315.0  | U D0510                 | Pontic—cast high noble metal  |
| D3320                                    | Root canal therapy—bicuspid\$385.0   | $0 \frac{D0211}{D0211}$ |   |
| D3330                                    | Root canal therapy—molar   | U DC2/Of                | Pontic—cast hobie metal . \$420.00<br>Pontic—porcelain fused to high noble metal . \$426.00         |
| D3346                                    | Previous root canal therapy—anterior \$424.0   | U D627.1f               |   |
| D3347                                    | Previous root canal therapy—bicuspid \$500.0   | U                       | metal\$393.00   |
| D3348                                    | Previous root canal therapy—molar\$601.0   |                         | Pontic—porcelain fused to noble metal \$415.00  |
| D3410<br>D3421                           | Apicoectomy/periradicular surgery—anterior . \$361.0<br>Apicoectomy/periradicular surgery—bicuspid . \$394.0 | D63/.E                  | Pontic, porcelain/ceramic\$439.00   |
| D3421                                    | Apicoectomy/periradicular surgery—bicuspia. \$394.0<br>Apicoectomy/periradicular surgery—molar \$445.0       | U D0520.                | Pontic—resin with high noble metal \$420.00   |
| D3425                                    | Apicoectomy/periradicular surgery—each   | D0521.                  | Pontic—resin with predominantly base metal . \$388.00   |
| DJ 120                                   | addtl root\$148.0  | 0 D6252f                | Pontic—resin with noble metal   |
| D3430                                    | Retrograde filling—per root \$109.0  |                         | Retainer inlay—porcelain/ceramic, two   |
| D4210°                                   | Gingivectomy/gingivoplasty—four or more  | DCC01f                  | surfaces  |
|  | teeth, guad\$358.0   | 0 D6601 <sup>f</sup>    | Retainer inlay—porcelain/ceramic, three or  |
| D4211 <sup>c</sup>                       | Gingivectomy/gingivoplasty—1 to 3  | DCCOOf                  | more surfaces\$373.00<br>Retainer inlay—cast high noble metal, two                                  |
|  | teeth, quad \$153.0  | U                       | surfaces\$380.00  |
|  | Gingival flap proc—four or more teeth, quad . \$421.0  | U                       |   |
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| D6603 <sup>f</sup>                       | Retainer inlay—cast high noble metal, three   |                      |
|--|---|----------------------|
|  | or more surfaces  | \$418.00             |
| D6604 <sup>f</sup>                       | Retainer inlay—cast predominantly base  | 4070.00              |
| DCCOFF                                   | metal, two surfaces   | \$372.00             |
| D6605 <sup>f</sup>                       | Retainer inlay—cast predominantly base  | ¢207.00              |
| D6606 <sup>f</sup>                       | metal, three or more surfaces   | \$394.00             |
| D0000                                    | surfaces  | \$366.00             |
| D6607 <sup>f</sup>                       | Retainer inlay—cast noble metal, three or   | 7500.00              |
| 2000.                                    | more surfaces   | \$406.00             |
| D6608 <sup>f</sup>                       | more surfaces   |                      |
|  | surfaces  | \$386.00             |
| D6609 <sup>f</sup>                       | Retainer onlay—porcelain/ceramic, three or  | ¢ / 02 00            |
| D6610 <sup>f</sup>                       | more surfaces   | \$403.00             |
| D0010                                    | surfaces  | \$409.00             |
| D6611 <sup>f</sup>                       | Retainer onlay—cast high noble metal,   | 7 105.00             |
| 20011                                    | three or more surfaces  | \$448.00             |
| D6612 <sup>f</sup>                       | Retainer onlay—cast predominantly base  |                      |
| D 6 6 4 0 f                              | metal, two surfaces   | \$407.00             |
| D6613 <sup>f</sup>                       |   |                      |
|  | metal,<br>three or more surfaces  | \$426.00             |
| D6614 <sup>f</sup>                       | Retainer onlay—cast noble metal, two  | \$420.00             |
| DUUIT                                    | surfaces  | \$399.00             |
| D6615 <sup>f</sup>                       | Retainer onlay—cast noble metal, three or   | Ψ333.00              |
|  | more surfaces   | \$414.00             |
| D6720 <sup>f</sup>                       | Retainer crown—resin with high noble metal.   | \$474.00             |
| D6721 <sup>f</sup>                       | Retainer crown—resin with predominantly   | ć / FO 00            |
| D6722 <sup>f</sup>                       | base metal<br>Retainer crown—resin with noble metal                                 | \$450.00<br>\$458.00 |
| D6722 <sup>f</sup>                       | Retainer crown—resin with hobie metal   | \$499.00             |
| D6750 <sup>f</sup>                       | Retainer crown—porcelain fused to high  | 3433.00              |
| D0750                                    | noble metal   | \$486.00             |
| D6751 <sup>f</sup>                       | Retainer crown—porcelain fused to   |                      |
|  | predominantly base metal  | \$453.00             |
| D6752 <sup>f</sup>                       | Retainer crown—porcelain fused to noble   | ¢16100               |
| D6700f                                   | metal   | \$464.00<br>\$458.00 |
| D6780 <sup>f</sup><br>D6790 <sup>f</sup> | Retainer crown—5/4 cast high noble metal  | \$456.00             |
| D6791 <sup>f</sup>                       | Retainer crown—full cast predominantly  | 7407.00              |
| 50751                                    | base metal  | \$445.00             |
| D6792 <sup>f</sup>                       | Retainer crown—full cast noble metal  | \$461.00             |
| D6930 <sup>f</sup>                       | Re-cement or re-bond fixed partial denture  | \$ 57.00             |
| D7210                                    | Surgical removal—erupted tooth  | \$108.00             |
| D7220                                    | Surgical removal—erupted tooth  | \$135.00             |
| D7230                                    | Removal of impacted tooth—partially bony.   | \$1/9.00             |
| D7240<br>D7241                           | Removal of impacted tooth—completely bony.<br>Remove impacted tooth—completely bony | \$211.00             |
| DIZTI                                    | w/comp  | \$265.00             |
| D7250                                    | Surgical removal of residual tooth roots  | \$114.00             |
| D7310                                    | Alveoloplasty in conjunction  |                      |
|  | w/extractions—per auad  | \$125.00             |
| D7311                                    | Alveoloplasty in conjunction w/extractions—1-3 teeth.                               | ć 07.00              |
| חדבבת                                    | W/extractions—1-3 teeth   | \$ 97.00             |
| D7320                                    | Alveoloplasty not conjunction  w/extractions—per quad                               | \$181.00             |
| D7321                                    | Alveoloplasty not conjunction   | J101.00              |
| D7321                                    | w/extractions—1-3 teeth   | \$153.00             |
| D7510                                    | Incision and drainage of abscess—intraoral  | \$120.00             |
| D7520                                    | Incision and drainage of abscess—extraoral.   | \$570.00             |
| D7960                                    | Frenulectomy—separate procedure<br>Excision of hyperplastic tissue—per arch         | \$111.00             |
| D7970                                    | Excision of hyperplastic tissue—per arch  | \$272.00             |
| D9110                                    | Palliative treatment dental pain—   | ¢ /.E.00             |
| D9215                                    | minor procedure   | 3 43.00              |
| D9213                                    | Intravenous moderate (conscious) sedation/  | no charge            |
|  | analgesia - first 30 minutes  | \$144.00             |
| NATE 1 / =                               | 70HD 023E   |                      |

| D9242  | Intravenous moderate (conscious) sedation/<br>analgesia - each additional 15 minutes \$ 60.00   |
|--------|---|
| D9310  | Professional consultation by non-treating   |
| D9951  | dentist   |
| D9952  | Occlusal adjustment—complete \$326.00   |
| Orthod | ontics Member pays  |
| D8070  | Comprehensive Orthodontic treatment of the transitional/ adolescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment for Class I and Class II cases. Also includes consultation, evaluation, records/treatment planning and retention \$2,835.00 |
| D8080  | Comprehensive Orthodontic treatment of the transitional/adolescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment for Class I and Class II cases. Also includes consultation, evaluation, records/treatment planning and retention \$2,835.00  |
| D8090  | Comprehensive Orthodontic treatment of the transitional/adult dentition; Adults 19 years of age and older; Up to 24 months of routine orthodontic treatment for Class I and Class II cases. Also includes consultation, evaluation, records/treatment planning and retention \$3,035.00     |
|        |   |

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- a Limit of one every six months
- b Limit one per tooth every eight years
- c Limit one every 12 months
- d Limit one every five years
- e Limit of one every three years
- f Limit of one every eight year

#### Note

- Your participating general dentist and participating specialist office visit co-payment amounts, if applicable, are shown on your I.D. card.
- Your office visit co-payment is applicable for all dates of service and is in addition to the co-payment amounts listed for covered dental care services.
- Not all participating dentists perform all listed procedures, including amalgams. Please consult your dentist prior to treatment for availability of services.
- Unlisted procedures are available at certain participating dentist's usual fee less 20%. Visit **Humana.com** to find a participating dentist who offers the discount on unlisted services.
- Additional exclusions and limitations are listed along with full plan information in your Certificate of Benefits.

Insured or administered by HumanaDental Insurance Company





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**Notice of Non-Discrimination.** Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate or exclude people because of their race, color, religion, gender, gender identity, sex, sexual orientation, age, disability, national origin, military status, veteran status, genetic information, ancestry, ethnicity, marital status, language, health status, or need for health services. Humana Inc. provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us as well as provides free language assistance services to people whose primary language is not English, including qualified sign language interpreters and written information in other formats.

If you need reasonable modifications, appropriate auxiliary aids, or language assistance services, contact Humana Inc. and its subsidiaries at **877-320-1235 (TTY: 711)**. Hours of operation: 8 a.m. – 8 p.m., Eastern time. If you believe that Humana Inc. has not provided these services or discriminated on the basis of race, color, religion, gender, gender identity, sex, sexual orientation, age, disability, national origin, military status, veteran status, genetic information, ancestry, ethnicity, marital status, language, health status, or need for health services, you can file a grievance in person or by mail or email with Humana Inc.'s Non-Discrimination Coordinator at P.O. Box 14618, Lexington, KY 40512-4618, **877-320-1235 (TTY: 711)**, or **accessibility@humana.com**. If you need help filing a grievance, Humana Inc.'s Non-Discrimination Coordinator can help you.

You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, S.W., Room 509F, HHH Building Washington, D.C. 20201. 800-368-1019, 800-537-7697 (TDD).

**California members or residents:** You may also call the California Department of Insurance toll-free hotline number, **800-927-HELP (4357)**, to file a grievance.

Auxiliary aids and services, free of charge, are available to you. 877-320-1235 (TTY: 711). Hours of operation: 8 a.m. – 8 p.m., Eastern time. Humana Inc. and its subsidiaries provide free auxiliary aids and services to people with disabilities when auxiliary aids and services are necessary to ensure an equal opportunity to participate. Services include qualified sign language interpreters, video remote interpretation, and written information in other formats.

**English:** Call the number above to receive free language assistance services.

Español (Spanish): Llame al número que se indica arriba para recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 您可以撥打上面的電話號碼以獲得免費的語言協助服務。

Tiếng Việt (Vietnamese): Gọi số điện thoại ở trên để nhận các dịch vụ hỗ trợ ngôn ngữ miễn phí.

한국어 (Korean) 무료 언어 지원 서비스를 받으려면 위 번호로 전화하십시오.

**Tagalog (Tagalog – Filipino)** Tawagan ang numero sa itaas para makatanggap ng mga libreng serbisyo sa tulong sa wika.

Русский (Russian): Позвоните по вышеуказанному номеру, чтобы получить бесплатную языковую поддержку.

العربية (Arabic): اتصل برقم الهاتف أعلاه للحصول على خدمات المساعدة اللغوية المجانية.

**French Creole (Haitian Creole):** Kreyòl Ayisyen (French Creole) Rele nimewo ki e dike anwo a pou resevwa sèvis éd gratis nan lang.

Français (French): Appelez le numéro ci-dessus pour recevoir des services gratuits d'assistance linguistique.

**Polski (Polish)** Aby skorzystać z bezpłatnej pomocy językowej, należy zadzwonić pod wyżej podany numer.

Português (Portuguese): Lique para o número acima para receber serviços gratuitos de assistência no idioma.

Italiano (Italian) Chiamare il numero sopra indicato per ricevere servizi di assistenza linguistica gratuiti.

日本語 (Japanese): 無料の言語支援サービスを受けるには、上記の番号までお電話ください。

**Deutsch (German):** Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

فارسی (Farsi): برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

हिंदी (Hindi): भाषा सहायता सेवाएं मुफ्त में प्राप्त करने के लिए ऊपर के नंबर पर कॉल करें।

**իայերեն (Armenian)։** Չանգահարեբ վերը նշված հեռախոսահամարով` անվճար լեզվական օգնության ծառայություններ ստանալու համար։

ગુજરાતી (Gujarati): મફત ભાષા સહાય સેવાઓ મેળવવા માટે ઉપર આપેલા નંબર પર કૉલ કરો.

**Hmoob (Hmong)** Hu rau tus xov tooj saum toj sauv kom tau txais kev pab txhais lus dawb.