

Medicare Prescription Payment Plan

The new Medicare Prescription Payment Plan is a voluntary program that may help you manage your Part D prescription drug costs.



With this program, costs for your covered Part D prescriptions are spread out over the plan year. This payment program might help you manage your expenses, but it does not save you money or lower your drug costs.



You pay \$0 at the pharmacy when you fill new or existing covered Part D prescriptions, if you sign up for this program.



You'll receive a monthly bill from Humana with the amount you owe, your due date, and instructions on how to make a payment.

Here are some tips to help you decide if this voluntary program is right for you:



If during the prior plan year, you had difficulty affording your prescription drug copays/cost share at the pharmacy.



The earlier you enroll in the voluntary program, the more months you have to spread your payments out over the plan year.



This program payment option might not be helpful if you qualify for cost savings programs.

How do I opt-in to the program?

Starting in October, and once you've enrolled and have an active 2025 Group Medicare plan with a Part D drug benefit, you'll be able to opt-in to this program at [Humana.com/RxCostHelp](https://www.humana.com/RxCostHelp). You'll find program information, frequently asked questions, balance and transaction history and more. You can also call the Humana Customer Care team at the number on your member ID card.

Who can help me decide if I should sign up for this payment option?

Medicare

Visit [Medicare.gov](https://www.Medicare.gov) and search Medicare Prescription Payment Plan, or call **800-MEDICARE (800-633-4227) (TTY: 877-486-2048)**, 24/7.

State Health Insurance Program (SHIP)

Visit [shiphelp.org](https://www.shiphelp.org) to get the phone number for your local SHIP and get free, personalized health insurance counseling.

Humana

Starting in October, visit [Humana.com/RxCostHelp](https://www.humana.com/RxCostHelp), or call our Customer Care team at the number on your member ID card, Monday – Friday, 8 a.m. – 9 p.m., Eastern time.

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Important

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, ancestry, ethnicity, sex, sexual orientation, gender, gender identity, disability, age, marital status, religion, or language in their programs and activities, including in admission or access to, or treatment or employment in, their programs and activities.

- The following department has been designated to handle inquiries regarding Humana's non-discrimination policies: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618. If you need help filing a grievance, call the number on your ID card or if you use a TTY, call 711.

Auxiliary aids and services, free of charge, are available to you. Please call the number on your ID card. If you use a TTY, call 711.

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

This information is available for free in other languages. Please call our customer service number at 877-320-1235 (TTY: 711). Hours of operation: 8 a.m. – 8 p.m. Eastern time.

Español (Spanish): Llame al número indicado para recibir servicios gratuitos de asistencia lingüística. **877-320-1235 (TTY: 711)**. Horas de operación: 8 a.m. a 8 p.m. hora del este.

繁體中文 (Chinese): 本資訊也有其他語言版本可供免費索取。請致電客戶服務部：**877-320-1235 (聽障專線：711)**。辦公時間：東部時間上午 8 時至晚上 8 時。

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