

Humana Healthy Horizons<sup>®</sup> in Florida is committed to providing MediKids vaccines to children while ensuring we have an efficient billing and payment process for providers. The following information details Humana Healthy Horizons guidance related to this integral service.

| Question  | Answer   |  |  |
|---|--|--|--|
| How should Humana<br>Healthy Horizons be billed<br>and how will providers be<br>reimbursed? | Providers should bill the appropriate vaccine and administration code(s) when these services are rendered to children 1 to 4 years old.  |  |  |
|   | The vaccine reimbursement rates, which apply to appropriately billed services for children in the MediKids population, are included on the final page of this document.  |  |  |
| How can I determine<br>MediKids coverage?   | You can determine if the patient is covered by MediKids in 2 ways:   |  |  |
|   | <ol> <li>When looking up the patient in the Florida Medicaid Managed<br/>Information System provider portal, "MK" Medicaid codes<br/>identify the member as a MediKids member.</li> </ol>  |  |  |
|   | 2. The group number on the patient's Humana Healthy Horizons member ID card will end in 28.  |  |  |
|   | Sample member ID card:   |  |  |
|   | Humana Healthy Horizons. in Florida         A Medicaid product of Humana Medical Plan, Inc.         Medical Plan         MEMBER NAME         Member ID: HXXXXXXX         Date of Birth: XX/XX/XX         Effective Date: XX/XX/XX         PCP Name: XXXXXXXX         PCP Phone: (XXX) XXX-XXXX         Primary Care Address: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX |  |  |
| Where can this and other  | Humana Healthy Horizons continuously updates its <b>provider</b>   |  |  |
| Humana Healthy Horizons<br>training guidance be<br>found?                                   | <b>training materials website</b> with the most recent guidance,<br>including our billing and service guidelines for MediKids vaccines.  |  |  |

## Humana Healthy Horizons. in Florida

Humana Healthy Horizons in Florida is a Medicaid product of Humana Medical Plan, Inc.

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| Question  | Answer   |  |  |  |
|---|--|--|--|--|
| Will Humana Healthy<br>Horizons require prior<br>authorization for services?                | No, Humana Healthy Horizons will reimburse these vaccine services without any prior authorization or referral requirements.  |  |  |  |
| Where should paper claims be sent?  | Humana Claims Office<br>P.O. Box 14601<br>Lexington, KY 40512-4601   |  |  |  |
| How do I submit electronic claims?  | To submit electronic claims, Humana Healthy Horizons managed<br>medical assistance (MMA) providers should:   |  |  |  |
|   | <ul> <li>Visit Provider.Humana.com/coverage-claims.</li> </ul>   |  |  |  |
|   | <ul> <li>Select the link for either Availity Essentials<sup>™</sup> or Waystar<sup>®</sup>.</li> <li>Use payer ID 61101 for electronic claim submissions.</li> <li>Visit Availity Essentials: Training &amp; Education to access training materials or submit through the portal.</li> </ul> |  |  |  |
|   |  |  |  |  |
|   |  |  |  |  |
| Can I receive payments via<br>electronic funds transfer<br>(EFT)?                           | Yes. To set up or change EFT or electronic remittance advice (ERA)<br>with multiple payers, you may use a Council for Affordable Quality<br>Healthcare EFT/ERA solution. To learn more, visit <b>Humana.com/</b><br><b>EPaymentInfo.</b>   |  |  |  |
| How much will Humana<br>Healthy Horizons reimburse<br>for the vaccines?                     | Humana Healthy Horizons will reimburse the vaccines at the rates listed for each vaccine's Current Procedural Terminology (CPT®) code on the final page of this document.  |  |  |  |
| Will I be reimbursed for vaccine administration?  | The vaccine administration's reimbursement will be at the rates<br>defined on the <b>Agency for Health Care Administration (AHCA)</b><br><b>MMA Physician Incentive Program (MPIP)</b> site for the<br>corresponding year.   |  |  |  |
|   | <b>Note:</b> Providers who have qualified for the MPIP as well as those not qualified under the MPIP will receive payment for the vaccine and vaccine administrations.   |  |  |  |
| Who can I contact at<br>Humana Healthy Horizons   | <b>Provider Services:</b> Call <b>800-477-6931</b> , Monday through Friday, 8 a.m. to 8 p.m., Eastern time.  |  |  |  |
| for specific questions related to these services?   | Claim processing escalations: FLMedicaidResolution@humana.com.   |  |  |  |
| Where can I find Humana<br>Healthy Horizons claims<br>clearinghouse contact<br>information? | • Availity Essentials  | 800-282-4548   |  |  |
|   | Change Healthcare®   | 866-371-9066   |  |  |
|   | • Waystar <sup>™</sup>   | 844-592-9782 (hospitals)<br>844-392-9782 (providers) |  |  |
|   | TriZetto <sup>®</sup>  | 800-969-3666   |  |  |
|   | ・The SSI Group   | 800-820-4774   |  |  |
|   | Some clearinghouses and vendors charge a service fee. Contact the clearinghouse for more information.  |  |  |  |

| CPT code | Rate     | CPT code | Rate     |
|----------|----------|----------|----------|
| 90633    | \$33.30  | 90687    | \$18.14  |
| 90634    | \$33.85  | 90688    | \$18.30  |
| 90644    | \$134.65 | 90694    | \$17.72  |
| 90647    | \$26.23  | 90696    | \$53.61  |
| 90648    | \$17.14  | 90698    | \$99.83  |
| 90655    | \$16.94  | 90700    | \$25.38  |
| 90656    | \$18.14  | 90702    | \$34.80  |
| 90657    | \$16.94  | 90707    | \$78.68  |
| 90658    | \$16.94  | 90710    | \$224.94 |
| 90670    | \$202.00 | 90713    | \$35.17  |
| 90672    | \$23.70  | 90716    | \$135.73 |
| 90674    | \$25.09  | 90723    | \$82.92  |
| 90680    | \$84.53  | 90732    | \$105.19 |
| 90681    | \$124.56 | 90734    | \$131.00 |
| 90685    | \$18.14  | 90744    | \$24.41  |
| 90686    | \$17.30  | 90756    | \$25.76  |