



Wherever you go, your emergency coverage travels with you



When traveling, your focus should be on your trip not your health insurance. With Humana, emergency care is one less thing to worry about.

If you need to receive emergency care outside of the U.S. and its territories, your Humana plan offers worldwide coverage for those services.

What to know:

- ✓ You will need to pay up front for services rendered.
- ✓ Be sure to keep itemized billing statements.
- ✓ Upon your return, submit a claim form via mail along with any itemized billing statements for reimbursement. You may want to make a copy of your bill and receipts for your records.
- ✓ We may not reimburse you for all out-of-pocket expenses. You are responsible for any costs exceeding our contracted rates as well as any applicable member cost-share.



Have questions?

For further information, contact Group Medicare Customer Care at the phone number on the back of your ID card. Monday – Friday, 8 a.m. – 9 p.m., Eastern time.

Humana®



Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

