

## Network Notification – Humana Healthy Horizons in Indiana

**Notice date:** July 9, 2025  
**To:** Humana Healthy Horizons® in Indiana provider network for Indiana PathWays for Aging  
**From:** Humana Healthy Horizons in Indiana  
**Subject:** National Provider Identifier and Indiana Health Coverage Programs provider ID

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On Jan. 28, 2025, the Indiana Health Coverage Programs (IHCP) published bulletin **BT202509** reminding providers when to bill using the IHCP provider ID or a National Provider Identifier (NPI).

### For waiver providers

Waiver providers are considered atypical providers and must bill using their IHCP provider ID, even if the provider maintains a separate NPI for an additional enrollment type. The IHCP does not allow waiver providers to add an NPI to their provider profile. As a result, billing with an NPI will result in claim denials for the IHCP-enrolled waiver provider.

### For nonwaiver providers

The IHCP requires all nonatypical providers to bill using an NPI. The following 3 data elements are used for the standard NPI crosswalk and may be required to make a 1-to-1 match to identify the proper service location associated with a claim:

- Billing NPI
- Billing taxonomy code
- Billing service location ZIP code +4

If claims are billed that do not allow a 1-to-1 match with the 3 elements above, the claim will be denied.



If you have questions or need assistance, please email **[INMedicaidProviderRelations@humana.com](mailto:INMedicaidProviderRelations@humana.com)** or call Provider Services at **866-274-5888 (TTY: 711)**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.