

Network Notification – Humana Healthy Horizons in Louisiana

Notice date: February 18, 2025
To: Humana Healthy Horizons® in Louisiana provider network
From: Humana Healthy Horizons in Louisiana
Subject: Humana Healthy Horizons Secondary Payer Rural Health Clinic (RHC) Reimbursements

Humana Healthy Horizons in Louisiana has identified Rural Health Clinic (RHC) claims billed with T1015, H2020, and D9099 that are overpaid or underpaid when Humana Healthy Horizons is secondary to a Primary insurance. A hard coding logic error has not calculated the correct secondary reimbursement when reading the Primary payer remit, which has led to overpayments or underpayments.

This claims processing error is in the process of being corrected. Humana Healthy Horizons Louisiana will reprocess and reimburse the impacted claims with no Provider action required. These claims will be reprocessed and reimbursed by March 5, 2025.

For any questions or concerns, please contact us at **1-800-448-3810**.

