Network Notification – Humana Healthy Horizons in Kentucky

Notice date:To:Kentucky Medicaid Healthcare ProvidersFrom:Humana Healthy Horizons in KentuckySubject:Billing requirements according to the SUD 1115 WaiverEffective date:

Humana Healthy Horizons in Kentucky covers enrollee short-term stays for residential substance-use disorder (SUD) treatment, according to Kentucky Department for Medicaid Services (Kentucky DMS) policies and the current SUD 1115 Waiver. Specific billing requirements related to SUD residential treatment claims are detailed below:

Billing requirements related to SUD Residential Treatment:

- The service address MUST be present on the claim. On a CMS-1500 form, this information should appear in either field 32 or 33.
- Claim information, such as taxonomy, National Provider Identifier (NPI), Tax ID, etc., must match the provider type permitted to deliver the service:
 - Behavioral Health Service Organization (BHSO)—PT03, Tier 3
 - Chemical Dependency Treatment Center (CDTC)—PT06
 - Residential Crisis Stabilization Unit (RCSU)—PT26
 - Community Mental Health Center (CMHC)—PT30
- "Place of Service" code should be accurate and allowable for the enrolled provider type.
- The service location, when billing American Society of Addiction Medicine (ASAM) Levels of Care (enhanced codes), must be:
 - Approved by Kentucky DMS through the SUD 1115 Waiver attestation process and included on the Kentucky DMS weekly SUD provider file, or
 - Detailed on the Commission on Accreditation of Rehabilitation Facilities (CARF) ASAM Certification document, including service location and ASAM level of care

Humana Healthy Horizons in Kentucky is a Medicaid product of Humana Health Plan Inc.

For more information, please refer to Provider Billing Instruction Manuals published by the Kentucky Cabinet for Health and Family Services by Provider Type, found online at **KYHealth-Net (kymmis.com)**.

CARF ASAM Certification:

Providers who applied and received certification must notify Humana Healthy Horizons in Kentucky to ensure accurate claims payment. Please email a copy of the certification to **KYBHMedicaid@humana.com** and include "CARF ASAM Certification" in the subject line. Humana Healthy Horizons in Kentucky requests notification within five business days of receiving the certification.

Substance Use Disorder Residential Treatment services are subject to prior authorization. The following are exceptions to this requirement:

- Emergent services
- Kentucky DMS COVID-19 prior authorization requirement exclusions

Humana Healthy Horizons in Kentucky reserves the right to initiate overpayment recovery of claims identified as overpaid, pursuant to Kentucky DMS reimbursement guidelines and its Medicaid Managed Care Contract.

If you have questions, please call your provider relations representative or provider services at **800-444-9137**. Hours of operation are Monday through Friday, 8 a.m. to 6 p.m., Eastern time.