



Dear physician or administrator:

Effective September 1, 2022, Humana Healthy Horizons™ in Kentucky will post an update to our Medicaid preauthorization and notification list (PAL). You can view the list and find information about the updates by visiting **Humana.com/PAL**. Humana updates these lists when preauthorization requirements are added and when new drugs or technology enter the market. To request copies of Humana PALs, please call **800-444-9137**, Monday – Friday, 7 a.m. – 7 p.m., Eastern time.

NOTICE OF CHANGES TO PREAUTHORIZATION REQUIREMENTS FOR MEDICAL SERVICES

EFFECTIVE SEPT. 1, 2022, EVICORE, A UTILIZATION MANAGEMENT COMPANY, WILL BE MANAGING PHYSICAL THERAPY/OCCUPATIONAL THERAPY/SPEECH THERAPY SERVICES FOR HUMANA HEALTHY HORIZONS™ IN KENTUCKY. THE PROGRAM IS BEING MODIFIED TO INCLUDE MEDICAL NECESSITY REVIEWS ON THERAPY SERVICES THAT OCCUR AFTER THE INITIAL EVALUATION, FOR ALL AGE GROUPS.

Medical services	Procedure code(s)
Physical Therapy/Occupational Therapy/Speech Therapy	31575†, 31579†, 90901†, 90912†, 90913†, 92507, 92508, 92511†, 92520, 92524, 92526, 92606, 92607, 92608, 92609, 92611, 92612†, 92613†, 92614†, 92615†, 92616†, 92617†, 92618, 92626†, 92627, 92630, 92633, 95851, 95852†, 95992†, 96105, 96125†, 97010, 97012, 97014, 97016, 97018, 97022, 97024, 97026, 97028, 97032, 97033, 97034, 97035, 97036, 97039, 97110, 97112, 97113, 97116, 97124, 97129, 97130, 97139, 97140, 97150, 97164, 97168, 97530, 97533, 97535, 97537, 97542, 97545, 97546, 97597†, 97598†, 97602†, 97605†, 97606†, 97750, 97755, 97760, 97761, 97763, 97799, G0151*, G0152*, G0157*, G0158*, G0159†, G0160†, G0161†, G0281†, G0282†, G0283, G0329†, G0451†, S9128*, S9152

† denotes new preauthorization requirement for eviCore

*denotes previously managed by Humana as Home Health

Please have the following clinical information available when requesting a preauthorization:

- Patient's name, DOB and Humana member ID number
- Name of requesting and, if applicable, rendering physician or Tax ID Number
- Telephone, email address and fax numbers of requesting and, if applicable, rendering physician
- Enrollee's diagnosis or clinical indication
- Clinical information that supports medical necessity need for skilled therapy services (e.g., presenting symptoms, identify new vs. continuing care, primary area of treatment (if applicable, secondary area of

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treatment), first indicator of complexity, requested dates, functional score, complexity, progress, clinical assessment.)

Requests for preauthorization managed by eviCore can be submitted:

- Online through eviCore's portal at www.evicore.com
- By calling **866-672-8115**, Monday – Friday, 7 a.m. – 7 p.m., Eastern time
- By faxing requests to **800-540-2406**

Please note that **you should not submit delegated eviCore codes to Humana.**

Have questions about requesting authorizations?

Attend an eviCore online provider orientation session. The orientation schedule and program training resources will soon be available at: <https://www.evicore.com/resources/healthplan/humana/kentucky>.

IMPORTANT NOTES

- Urgent/emergent services do not require a referral or preauthorization.
- "Preauthorization" (i.e., prior authorization, precertification, preadmission), when used in this communication, is defined as a process through which the physician or other healthcare provider is required to obtain advance authorization from the plan as to whether an item or service will be covered.
- "Notification" refers to the process by which the physician or other healthcare provider notifies Humana of the intent to provide an item or service. Humana requests notification to help coordinate care for your patients. This process is distinguished from preauthorization. Humana does not issue an approval or denial related to a notification.
- For additional information, refer to **Humana.com/PAL**.

If you have questions about this information, please call **800-444-9137**, Monday – Friday, 7 a.m. – 7 p.m., Eastern time.

Thank you for the continued care you provide your Humana Healthy Horizons in Kentucky-covered patients.

Sincerely,



Jeb Duke
Vice President, Medicaid Regional President
Humana Healthy Horizons in Kentucky