Ohio Department of Medicaid HEALTHCHEK AND PREGNANCY RELATED SERVICES INFORMATION SHEET

HEALTHCHEK- CHECK IT OUT!

Did you know Ohio's Medicaid program includes **Healthchek** services for children up to 21 years of age? (These services are also called EPSDT sometimes.) **Healthchek** services help children stay healthy and reduce the chances of sickness by treating health problems early. All **Healthchek** services are free. You can get help and information by contacting your county Healthchek Coordinator, or your managed care plan, and by going to: <u>https://medicaid.ohio.gov/families-and-individuals/citizen-programs-and-initiatives/healthchek/healthchek</u>

Screening Services

Doctors want children to have well-child check-ups (exams or screenings) while they are growing up so that health problems can be found early. Check-ups covered by **Healthchek** include:

Dental exams

- Developmental screenings
- Immunizations, if needed
- Vision exams

- Mental health screenings
 Nutrition screenings
- Hearing exams
- Physical exams

Mothers should have prenatal exams and children should have exams at: birth, 3 to 5 days of age, and at 1, 2, 4, 6, 9, 12, 15, 18, 24, and 30 months of age. After that, children should have at least one exam per year. All children should have tests for lead poisoning.

Treatment Services

If the doctor finds a problem during a check-up, the doctor may provide the treatment, or may refer you to another doctor. **Healthchek** covers treatment services. Some services may need prior approval. If your child <u>is not</u> in a managed care plan and needs prior approval for a service, your doctor will need to request it from Ohio Medicaid. If your child <u>is</u> in a managed care plan, your doctor will request prior approval from the plan. If you disagree with the decision made by Ohio Medicaid or your child's managed care plan, you can ask for a hearing. Check with your Healthchek Coordinator for more information.

Support Services

The names, addresses and phone numbers of Healthchek Coordinators for all counties can be found at <u>https://medicaid.ohio.gov/families-and-individuals/citizen-programs-and-initiatives/healthchek/healthchek</u> or by calling your County Department of Job and Family Services. If you need to find a doctor, dentist or other health care provider, your county Healthchek Coordinator can give you a list. Your Healthchek Coordinator can also help you make doctor's appointments and help you get transportation to the doctor. If your child is in a managed care plan, the plan can also help make doctor's appointments and may provide transportation to the doctor. The plan can also give you a list of doctors in their plan. You can go to the plan's website for more information.

You can ask your Healthchek Coordinator to make referrals for you to Head Start, the Women, Infants, and Children (WIC) program, Help Me Grow, and the Bureau for Children with Medical Handicaps. Your Healthchek Coordinator can give you names of other agencies that can help you get clothing, housing, food, and other services. You may also submit questions using an online form found at https://www.odjfs.state.oh.us/healthchek/index.asp

To help you understand this notice, language assistance, interpretation services, and auxiliary aids and services are available upon request at no cost to you. Services available include, but are not limited to oral translation, written translation, and auxiliary aids. You can request these services and/or auxiliary aids by calling the Ohio Department of Medicaid consumer hotline at 800-324-8680; individuals with a hearing impairment may call TDD 7-1-1.

<u>Please fill out the following information</u> in order to help us provide **Healthchek** services to you and/or your child. If you do not understand some or all of this form, please contact your county Healthchek Coordinator. **Please return this Information Sheet** to the Healthchek Coordinator at your County Department of Job and Family Services.

Please keep the cover letter for your records so you can refer to it again.

Your Information

First Name		Last Name		
Case Number		Date of Birth		
Street Address			Apt. Number	
City	State	Zip Code	County	
Email		Telephone		

Your Child's Information

Child's Name	SSN or Medicaid Billing Number
Child's Name	SSN or Medicaid Billing Number
Child's Name	SSN or Medicaid Billing Number
Child's Name	SSN or Medicaid Billing Number

Is your child enrolled in a Medicaid managed care plan?

Yes, Plan Name

No. Before enrolling in a plan, make sure your (or your child's) doctors or clinics are on the plan's list of providers.

Healthchek Screening Services

Healthchek covers medical exams, immunizations (shots), health education, and laboratory tests for everyone on Medicaid and under 21 years of age. It also covers complete medical, vision, dental, hearing, nutritional, psychological, and mental health exams. These exams are important to make sure that your child is healthy and is developing physically and mentally. Mothers should have prenatal exams and children should have exams at birth, 3 to 5 days of age and at 1, 2, 4, 6, 9, 12, 15, 18, 24, and 30 months of age. After that, children should have at least one **Healthchek** exam per year until 21 years of age.

Please check all services you or your child would like to receive.

A comprehensive medical exam	A hearing exam
A vision (eye) exam	🗌 A mental health exam
A dental (tooth) exam	A specialist exam

Healthchek Treatment Services and Transportation to Health Care Appointments

Healthchek covers tests and treatment services to treat problems or conditions found by an exam. Some tests and treatment services require prior approval. If you need prior approval, your provider must ask your managed care plan.

Your Healthchek Coordinator can help you make medical, dental and other appointments and provide free transportation to those appointments, if needed. If you or your child is enrolled in a managed care plan, the plan can also help with appointments and provide transportation. It can also give you a list of doctors in your plan. In order to make sure that you and your child get what you both need, please check everything you or your child would like to receive.

A list of doctors	A list of other healthcare professionals
A list of dentists	Transportation to medical and dental appointments
Referrals to Help Me Grow	Referrals to the Bureau for Children with Medical Handicaps
Other help getting treatment	Other information about where to get treatment

Do you or your child have any problems that need attention or treatment (for example: a medical problem, a mental If yes, please tell us more about this.

Other information about your child's history 🗌 Yes 🗌 No 🗌 Don't know My child has been tested for lead poisoning

My child's immunizations (shots) are up-to-date	🗌 Yes 🔲 No 🔲 Don't know
My child has had developmental exams	🗌 Yes 🔲 No 🔛 Don't know

Support Services

Your Healthchek Coordinator can also give you information about available services like the Women, Infants, and Children (WIC) program and other support services offered through your local health department and other local agencies. Would you like more information about other support services? Please check all that apply.

Women, Infants and Children (WIC)	Food Assistance	Heating Assistance
Head Start	🗌 Other	

Is anyone (including yourself) pregnant? Yes No
If YES , give the name(s) of the pregnant woman
If known, give the date(s) the baby is due: Month Year
Is the pregnant woman now going to a doctor or clinic for the pregnancy? See No
If YES , give the name of the doctor or clinic
Do you need other social services? 🗌 Yes 🗌 No
If YES, what services
Are you currently enrolled in a managed care plan? 🗌 Yes 🗌 No
If YES , specify name of plan:

Acknowledgement

I have been given information about Healthchek. I understand that I can ask for Healthchek services or assistance at any time. I understand that I will be asked to sign a separate release form if my medical information needs to be shared with others.

Signature		Date	
Caseworker Signature	Date		Phone
Caseworker Email			

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Spanish

Para ayudarle a comprender este aviso, se encuentran disponibles a pedido asistencia lingüística, servicios de interpretación, ayudas auxiliares y otros servicios sin costo alguno. Los servicios disponibles incluyen, entre otros: traducción oral, traducción escrita y ayudas auxiliares. Puede solicitar estos servicios o ayudas auxiliares llamando a la Línea directa para el consumidor del Departamento de Medicaid de Ohio al 1-800-324-8680; las personas con discapacidad auditiva pueden llamar al TDD7-1-1.

Nepali

यो सूचना बुझ्न सहायता गर्न, भाषा सहायता, व्याख्या सेवा, र सहायक उपकरण तथा सेवा तपाईंको अनुरोधमा निःशुल्क रूपमा उपलब्ध छन्। उपलब्ध सेवाहरूमा मौखिक अनुवाद, लिखित अनुवाद, र सहायक उपकरणहरू समावेश छन्, तर यिनीसँग मात्र सीमित छैन। तपाईंले यी सेवाहरू र/वा सहायक सहायताहरू अनुरोध गर्न सक्नुहुन्छ; Medicaid Consumer Hotline 1-800-324-8680; मा कल गरेर; श्रवणशक्ति कमजोर भएका व्यक्तिहरूले TDD 7-1-1 मा कल गर्न सक्छन्।

Arabic

Haitian French Creole

Pou ede w konprann avi sa a, gen asistans lengwistik, sèvis entèpretasyon, èd oksilyè ak sèvis ki disponib gratis, lè ou fè demann pou sa. Sèvis ki disponib yo gen ladan yo, men se pa sa sèlman: tradiksyon oral, tradiksyon alekri ak èd oksilyè. Ou kapab mande sèvis sa yo ak/oswa èd oksilyè lè w rele Liy Asistans pou Konsomatè Medicaid la nan 1-800-324-8680; moun ki gen pwoblèm tande yo ka rele TDD 7-1-1.

Somali

Si lagaaga caawiyo inaad fahanto ogaysiiskan, kaalmada luqadda, adeegyada tarjumaada, iyo kaalmooyinka iyo adeegyada ayaa la heli karaa marka la codsado lacag la'aan adiga. Adeegyada la heli karo waxaa ka mid ah, laakiin aan ku xaddidnayn: tarjumaada afka, turjumaadda qoran, iyo qalabyada caawinta. Waxaad codsan kartaa adeegyadan iyo/ama caawimada caawimada adiga oo wacaya markaas Khadka Tooska ah ee Macmiilka Medicaid 1-800-324-8680; Shakhsiyaadka maqalka liidata waxay wici karaan TDD7-1-1.

Ukrainian

Щоб допомогти вам зрозуміти зміст цього повідомлення, за запитом ви можете отримати безоплатну мовну допомогу, послуги усного перекладу, а також допоміжне обладнання та додаткові послуги. Доступні послуги включають, зокрема, усний переклад, письмовий переклад і допоміжне обладнання. Ви можете замовити ці послуги та/або допоміжне обладнання, зателефонувавши на гарячу лінію клієнтів Medicaid за номером 1-800-324-8680; для людей із вадами слуху працює номер TDD 7-1-1.

Russian

Чтобы помочь вам понять смысл этого уведомления, по запросу вы можете получить бесплатную языковую помощь, услуги устного перевода, а также вспомогательное оборудование и дополнительные услуги. Доступные услуги включают, в частности, устный перевод, письменный перевод и вспомогательное оборудование. Вы можете запросить эти услуги и/или вспомогательное оборудование, позвонив на горячую линию клиентов Medicaid по номеру 1-800-324-8680; для людей с нарушениями слуха предусмотрен номер TDD 7-1-1.

Swahili

Ili kukusaidia kuelewa notisi hii, usaidizi wa lugha, huduma za ukalimani, na visaidizi na huduma za ziada zinapatikana unapoomba bila gharama kwako. Huduma zinazopatikana ni pamoja na, lakini sio tu: tafsiri ya mdomo, tafsiri ya maandishi, na visaidizi vya ziada. Unaweza kuomba huduma hizi na/au visaidizi kwa kupiga simu ya Medicaid Consumer Hotline 1-800-324-8680; watu walio na ulemavu wa kusikia wanaweza kupiga simu TDD 7-1-1.

Kinyarwanda

Kugira ngo tugufashe gusobanukirwa iri tangazo, ubufasha bujyanye n'indimi, serivisi z'ubusemuzi, n'ibikoresho na servisi bifasha abafite ubumuga mu kumva biraboneka nta kiguzi utanze iyo ubisabye. Serivisi ziboneka zikubiyemo, ariko si gusa: ubusemuzi mu mvugo, ubusemuzi mu nyandiko, n'ibikoresho bifasha abafite ubumuga mu kumva. Ushobora gusaba izi serivisi na/cyangwa ibikoresho bifasha abafite ubumuga mu kumva binyuze mu guhamagara Umurongo utishyurwa ufasha Abakiriya ba Medicaid 1-800-324-8680; abantu bafite ibibazo mu kumva bashobora guhamagara TDD7-1-1.

French

Pour vous aider à comprendre cet avis, une assistance linguistique, des services d'interprétation et des aides et services auxiliaires sont disponibles sur demande et sans frais. Les services disponibles comprennent, sans toutefois s'y limiter, la traduction orale, la traduction écrite et les aides auxiliaires. Vous pouvez demander ces services et/ou des aides auxiliaires en appelant la Medicaid Consumer Hotline 1-800-324-8680 ; les personnes malentendantes peuvent appeler TDD7-1-1.

Pashtu

ستاسو په دې خبرتيا د ښه درک کولو (پوهيدو) لپاره، د ژبې مرستې، د شفاهي ژباړې خدمتونه، او اضافي مرستندويه وسايل او خدمتونه ستاسو د غوښتنې پر بنسټ بې لکښته شتون لري. په شته خدماتو کې شفاهي ژباړه، په ليکلې بڼه ژباړه، او مرستندويه وسايل شامل دي، خو يوازې په دې پورې محدود نه دي. تاسو کولې شئ د دې خدماتو او/يا مرستندويه وسايلو غوښتنه د ميډيکيډ (Medicaid) د پېرودونکو ځانګړې د تليفون شمېرې ايسا استاسو ته زنګ وهلو له لارې وکړئ؛ هغه کسان چې د اورېدلو کمزورتيا لري کولې شي 1-1-7 TDD ته زنګ وهي.

Dari

برای کمک به شما در درک این اطلاعیه، کمک های زبانی، خدمات ترجمه شفاهی و کمک ها و خدمات اضافی بر اساس درخواست شما بطور رایگان برای شما ارائه می گردد. خدمات موجود شامل موارد ذیل میباشد، اما محدود به آنها نیست: ترجمه شفاهی، ترجمه کتبی و وسایل کمکی. شما میتوانید این خدمات و/یا وسایل کمکی را با تماس با خط ویژه مصرف کنندگان Medicaid از طریق شماره است است است در خواست دهید؛ افراد دارای اختلال شنوایی میتوانند با شماره 1-1-TDD تماس بگیرند.

Uzbek

Bu bildirishnomani tushunishingizga yordam berish uchun soʻrovingiz asosida bepul til yordamchi xizmatlari, ogʻzaki tarjima xizmatlari va qoʻshimcha yordamchi vositalar taqdim etiladi. Mavjud xizmatlar qatoriga ogʻzaki tarjima, yozma tarjima hamda yordamchi vositalar kiradi. Siz ushbu xizmatlar va/yoki qoʻshimcha yordamlar haqida Medicaid mijozlari uchun moʻljallangan 1-800-324-8680 telefon raqamiga qoʻngʻiroq qilib soʻrashingiz mumkin; Eshitish qobiliyati cheklangan shaxslar TDD 7-1-1 raqami orqali bogʻlanishlari mumkin.

Vietnamese

Để giúp bạn hiểu thông báo này, hỗ trợ ngôn ngữ, dịch vụ phiên dịch, phương tiện trợ giúp và dịch vụ phụ trợ được cung cấp miễn phí theo yêu cầu. Các dịch vụ có sẵn bao gồm, nhưng không giới hạn ở: dịch bằng lời nói, dịch bằng văn bản và phương tiện phụ trợ. Bạn có thể yêu cầu các dịch vụ này và/hoặc phương tiện phụ trợ bằng cách gọi tớiĐường dây nóng cho Người tiêu dùng Medicaid theo số 1-800-324-8680; người khiếm thính có thể gọi TDD 7-1-1.

Tigrinya

ነዚ ምልክታ ክትርደእዎ ንኽሕማዘኩም፣ ሓንዝ ቋንቋ፣ ኣንልማሎታት ትርጉም፣ ከምኡ'ውን ተወሰኽቲ ሓንዛትን ኣንልማሎታትን ኣብ ዝሓተትክምዎ ብዘይ ክፍሊት ይርከቡ። ዘለው ኣንልማሎታት፣ ናይ ዘረባ ትርጉም፣ ናይ ጽሑፍ ትርጉምን ተወሰኽቲ ሓንዛትን ዘጠቓልሉ ኮይኖም፣ በዚ ጥራሕ ዝድረቱ ኣይኮኑን። ናብ መስመር ቴሌፎን ተጠቀምቲ ሜዲኬይድ (Medicaid Consumer Hotline) 1-800-324-8680 ብምድዋል፣ ነዞም ኣንልማሎታትን/ወይ ተወሰኽቲ ሓንዛት ክትሓቱ ትኽእሉ ኢኹም፤ ናይ ምስማዕ ጸንም ዘለዎም ውልቀ-ሰባት ናብ TDD 7-1-1 ክድውሉ ይኽእሉ እዮም።