

Network Notification – Humana Healthy Horizons in Ohio

Notice date: July 14, 2025
To: Humana Healthy Horizons® in Ohio provider network
From: Humana Healthy Horizons in Ohio
Subject: Prior Authorization requirements

Summary

Humana Healthy Horizons in Ohio is committed to ensuring a smooth and efficient prior authorization process to support the care of your patients. To help us serve you and your patients better, we want to emphasize the importance of obtaining the necessary prior authorizations and including all relevant clinical information when submitting prior authorization requests.

Following this process will allow for timely and complete claims processing. Claims may be denied without prior authorization. Please refer to the Prior Authorization information and guidance that can be found on our website **Authorization Submission Information for Healthcare Providers - Humana**.

Questions?



For more information, please call Provider Services at **877-856-5707**, Monday – Friday, 7 a.m. – 8 p.m., Eastern time.

You can also email us at: **OHMedicaidProviderRelations@humana.com**