

Network Notification – Humana Healthy Horizons in Ohio

To: Humana Healthy Horizons® in Ohio Provider Network
From: Humana Healthy Horizons in Ohio
Subject: Electronic visit verification (EVV) communication
Effective date: Nov. 6, 2023

New Sandata Mobile Connect app for EVV providers

A new Sandata Mobile Connect (SMC) app was released in app stores July 2023. This is an enhanced app with a focus on the end user experience. In addition to an updated look and feel that simplifies navigation, the update includes a simplified sign-in process and efficient reset password process. For providers using their own devices, the old app will be available until June 30, 2024. Between now and then, no updates will be available for the old app, so be sure to download the new one.

The new SMC app can now be downloaded in either the App Store or Google Play:

- [App Store](#)
- [Google Play](#)

Information on the new SMC app is available online at [Sandata on Demand](#).