

Network Notification – Humana Healthy Horizons in Ohio

Notice date: April 9, 2024
To: Humana Healthy Horizons® in Ohio Provider Network
From: Humana Healthy Horizons in Ohio
Subject: Claim edit change effective 5/9/2024
Effective date: May 9, 2024

Humana Healthy Horizons is updating the claim edits requirements on May 9, 2024. Please ensure you are following “Claims Information” section in the **Provider Manual** and **ODM 837 Companion Guide** requirements. This is your advanced notification only and does not determine if the benefit is covered by the members plan.

May 9 update: Additional edits are being implemented to improve the validation of the billing information submitted on the claim. Example: rendering and ordering, referring, Ordering and Prescribing (ORP) National Provider Identifier (NPI) information.

Impacted providers: All

Why is Humana implementing this change?

This addition is necessary to correctly identify claims/encounters when the billing provider or claims level NPI does not match the corresponding Medicaid ID number returned from the provider network management.

Disclaimer: Claim edits do not supersede the necessity to obtain preauthorization and preauthorization requirements still apply. Modifiers should be used when appropriate to accurately represent the services rendered. Please note that this notification may not describe previously implemented rules that still apply; the intent is to give notice of an upcoming change.

Questions?

For more information, please contact Provider Services by calling **877-856-5707**, Monday through Friday, 7 a.m. - 8 p.m., Eastern time or by emailing **OHMedicaidProviderRelations@humana.com**.