

## Network Notification – Humana Healthy Horizons in Ohio

**Notice date:** July 19, 2024  
**To:** Humana Healthy Horizons® in Ohio provider network  
**From:** Humana Healthy Horizons in Ohio  
**Subject:** Home health and private duty nursing training

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All Humana Healthy Horizons in Ohio members have home health and private duty nursing (PDN) services benefits. The Humana Healthy Horizons Utilization Management (UM) team reviews prior authorization requests for home health and PDN services. UM decisions, including the length of time services are authorized, are based on medical necessity and the member's specific health needs.

- **Medical necessity criteria** – The Humana Healthy Horizons UM team follows criteria outlined in **Chapter 5160 of the Ohio Administrative Code (OAC)** to determine the medical necessity criteria of home health and PDN services. When criteria do not exist, we use **MCG™**, American Society of Addiction Medicine and Humana medical coverage policies, as appropriate, based on OAC rules and the member's condition.
- **No hard limit of 60 calendar days** – Humana Healthy Horizons **does not** apply an authorization period hard limit of 60 calendar days for home health and PDN services. Authorization periods are based on the member's specific health needs and in a manner that maximizes the effectiveness of the care provided.
- **Home health assessments** – Humana Healthy Horizons does not require authorizations for home health assessments.

### Training

The Ohio Provider Engagement team will offer **3** training sessions for Humana Healthy Horizons network home health providers. Topics are specific to home health provider operations, including:

- Rule 5160-12-01 and how the 60-day hard limit is applied
- OAC rules and guidance

Humana Healthy Horizons in Ohio is a Medicaid Product of Humana Health Plan of Ohio, Inc.

- Medical necessity criteria
- Prior authorization submissions
- Home health and PDN coverage and benefits
- Home health service limitations

Ohio home health providers can directly connect with the Humana Provider Relations and UM teams. Please register for 1 of the Humana Healthy Horizons home health training sessions below:

Date and time (all times Eastern)	Registration link
Aug. 9, 2024, 1 p.m. – 2 p.m.	<a href="#">Sign up today</a>
Aug. 14, 2024, 3 p.m. – 4 p.m.	<a href="#">Sign up today</a>
Aug. 19, 2024, 11 a.m. – noon	<a href="#">Sign up today</a>

## Questions?

If you have questions, please email [OHMedicaidProviderRelations@humana.com](mailto:OHMedicaidProviderRelations@humana.com) in advance of the meeting. This ensures adequate time for the Humana Provider Relations team to research and provide education and feedback.

For more information, please call Provider Services at **877-856-5707**, Monday – Friday, 7 a.m. – 8 p.m., Eastern time.

We look forward to your attendance.