



# Value-Added Benefits

**Humana**  
Healthy Horizons®  
in Ohio

Humana Healthy Horizons® in Ohio is a Medicaid Product of Humana Health Plan of Ohio, Inc.

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# Value-added benefits for Humana Healthy Horizons

Humana Healthy Horizons® in Ohio offers members extra benefits, tools, and services, at no cost to the member, that are not otherwise covered or that exceed limits outlined in the Ohio Medicaid State Plan and Ohio Medicaid fee schedules. These added benefits are more than the amount, duration, and scope of those services. In instances where an added benefit also is a Medicaid-covered service, Humana Healthy Horizons administers the benefit in accordance with all applicable service standards pursuant to our contract, the Ohio Medicaid State Plan, and all Medicaid coverage and limitations handbooks.



# Value-added benefits for Humana Healthy Horizons (cont'd.)

Value-added benefit	Details and limitations
Caregiver assistance	<p>Child care support includes:</p> <ul style="list-style-type: none"> <li>• Support to identify child care options, including child care centers, family day care homes, nanny agencies, babysitter search tools, and backup and on-demand child care</li> <li>• Special needs support information, including support groups, advocates, child care for special needs children, socialization groups and special needs services (e.g., applied behavior analysis therapy)</li> </ul> <p>Counseling and caregiving support includes:</p> <ul style="list-style-type: none"> <li>• Behavioral health counseling and support for caregivers of a Humana Healthy Horizons member (up to 3 sessions)- <ul style="list-style-type: none"> <li>○ Authorization required</li> </ul> </li> </ul> <p>Legal and financial support includes:</p> <ul style="list-style-type: none"> <li>• Support for do-it-yourself document preparation <ul style="list-style-type: none"> <li>○ Wills and living wills</li> </ul> </li> <li>• Consultations with attorneys, mediators, certified public accountants and financial professionals.</li> <li>• Under the legal/financial piece of the Medicaid Advantage Plus program, access to free 30-minute consultations with attorneys and financial consultants, depending on the issue</li> </ul> <p>Members also can receive support for budget preparation through this service, and if members need to retain an attorney, the program includes a 25% discount for the legal services.</p>
Child care assistance	This is for members 14 years and older and provides up to \$50 per quarter, up to 4 times per year, for reimbursement for child care expenses for caretakers who are seeking employment. Members must participate in a workforce program to be eligible.
Convertible car seat or portable crib	Pregnant members who enroll and actively participate in our HumanaBeginnings® care management program and complete a comprehensive assessment and at least 1 follow-up call with a HumanaBeginnings care manager can select 1 convertible car seat or portable crib per infant per pregnancy.
Dental	1 dental cleaning is provided annually for members 21 years and older.
Employment physical exam	1 employment physical is provided per year for members 21 years and older.
General Educational Development (GED) test preparation assistance	<p>GED test preparation assistance is provided for members 16 years and older, including access to a bilingual advisor, guidance and study materials, and unlimited use of practice tests. Test preparation assistance is provided virtually to allow maximum flexibility for the member. This also includes a test pass guarantee to provide the member with multiple attempts at passing the test.</p> <p>Members who are 16 to 18 years of age must provide additional documentation.</p> <p>Underage test-takers must enroll in the state's adult education program and take free classes until they are ready to sit for the exam. They also need documentation from the school system that indicates they officially withdrew.</p>

# Value-added benefits for Humana Healthy Horizons (cont'd.)

Value-added benefit	Details and limitations
<b>Housing assistance</b>	<p>For members 18 years and older, up to \$500 per member per lifetime to assist with the following housing expenses:</p> <ul style="list-style-type: none"> <li>• Apartment rent or mortgage payment (late payment notice required)</li> <li>• Utility payment for electric, water, gas or internet (late payment notice required)</li> <li>• Trailer park and lot rent if it's the member's permanent residence (late payment notice required)</li> <li>• Moving expenses via licensed moving company when transitioning from a public housing authority</li> </ul> <p>Plan approval required:</p> <ul style="list-style-type: none"> <li>• Member must not live in a residential or nursing facility.</li> <li>• Funds are not paid directly to the member.</li> </ul> <p>If the bill is in the spouse's name, a marriage certificate may be submitted as proof.</p>
<b>Postdischarge meals</b>	<p>14 refrigerated home-delivered meals are provided following discharge from an inpatient or residential facility, limited to 4 discharges per year.</p>
<b>Smartphone services</b>	<p>One free smartphone per household is provided through the federal Lifeline program. Members who are under 18 years of age will need a parent or guardian to sign up.</p> <p>This benefit covers per lifetime: 1 phone; 1 charger; 1 set of instructions; unlimited talk, text and high-speed data; and training for you and your caregiver at the first case manager orientation visit if you are enrolled in care management. Member must make 1 phone call or send 1 text message every month to keep the benefit.</p> <p>You can opt in to this benefit by contacting SafeLink at 800-SAFELINK (800-723-3546) or online at <a href="#">SafeLink's website</a>. Benefits are subject to change by the Federal Communications Commission under the Lifeline program.</p>
<b>Tobacco and vaping cessation coaching</b>	<p>The tobacco and vaping cessation program is focused on tobacco and vaping cessation coaching for members 12 years of age and older. The program is designed as a 6-month engagement for a total of 8 coaching calls, but members have 12 months to complete the program if needed.</p> <p>Humana Healthy Horizons' tobacco and vaping cessation health coaching program offers support for both over-the-counter and prescription nicotine replacement therapy.</p>

# Value-added benefits for Humana Healthy Horizons (cont'd.)

Value-added benefit	Details and limitations
Vision services	For members 21 to 59 years of age: <ul style="list-style-type: none"><li>• 1 eye exam per year-</li><li>• Up to a \$200 allowance for 1 set of glasses (frames and lenses) or contacts (not both) during the plan year-</li></ul> Member pays any cost more than \$200.
Weight management coaching	The weight management coaching program delivers weight management intervention for members who are 12 years of age and older. Upon receiving provider clearance, members can complete 6 weight management coaching sessions with a health coach, which is approximately 1 call per month for a period of 6 months.



For more information regarding value-added benefits, call Member Services at 877-856-5702 (TTY: 711), Monday through Friday, 7 a.m. to – 8 p.m., Eastern time.

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