How to change your primary care physician

Your primary care physician (PCP) is the doctor or other healthcare provider that delivers the majority of your preventive care and services. You get to pick your PCP and can update (or change) your PCP if needed.

Your PCP will work with you to direct your healthcare and:

- Give you checkups (usually once a year, for people 3 and older)
- Give you necessary immunizations (shots)
- Treat most of your routine healthcare needs

Your PCP may send you to other physicians or specialists, or admit you to a hospital, if needed.



Changing your PCP

Your Member ID card includes information about your PCP, including their name and phone number. You can change your PCP through your MyHumana account. Your MyHumana account is a secure way to access key plan information and change your PCP. If you don't have a MyHumana account, create one today at **MyHumana.com**.

After logging into your **MyHumana** account, from your member dashboard:

- Select "Change your primary care physician."
- Use the Find a Doctor service to look for a new PCP.
  - The Find a Doctor service will appear in a new window. You can search for doctors by ZIP code, distance from you, and specialty.
- After entering your search criteria, click "Search."
- Review the results that appear.
  - Available PCPs will populate with a "Select" button.
- After identifying the PCP you want to see, click "Select."
- Confirm that you want to pick this new PCP.
- Close the Find a Doctor service and return to your MyHumana dashboard.
- Review that the change took place by:
  - Refresh (F5) your MyHumana dashboard and locate the PCP tile. The PCP tile shows the pending change and the PCP effective date.

You can change your PCP as needed.

After you change your PCP, we will update your records and send you a new member ID card.

Humana
Healthy Horizons®
in Oklahoma

Auxiliary aids and services, free of charge, are available to you. **855-223-9868 (TTY: 711)**, Monday through Friday, from 8:00 a.m. to 5:00 p.m., Central time.

Humana Inc. and its subsidiaries comply with Section 1557 by providing free auxiliary aids and services to people with disabilities when auxiliary aids and services are necessary to ensure an equal opportunity to participate. Services include qualified sign language interpreters, video remote interpretation, and written information in other formats.

English Call the number above to receive free language assistance services.

Español (Spanish) Llame al número que se indica arriba para recibir servicios gratuitos de asistencia lingüística.

Tiếng Việt (Vietnamese) Gọi số điện thoại ở trên để nhận các dịch vụ hỗ trợ ngôn ngữ miễn phí.

繁體中文 **(Chinese)** 您可以撥打上面的電話號碼以獲得免費的語言協助服務。

한국어 **(Korean)** 무료 언어 지원 서비스를 받으려면 위 번호로 전화하십시오.

Deutsch (German) Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

العربية (Arabic): اتصل برقم الهاتف أعلاه للحصول على خدمات المساعدة اللغوية المجانية.

မြန်မာနိုင်ငံ (Burmese) အခမဲ့ ဘာသာစကား အကူအညီ ဝန်ဆောင်မှုများ ရယူရန် အထက်ပါ ဖုန်းနံပါတ်ကို ခေါ်ဆိုပါ။

Hmoob (Hmong) Hu rau tus xov tooj saum toj sauv kom tau txais kev pab txhais lus dawb.

Tagalog (Tagalog – Filipino) Tawagan ang numero sa itaas para makatanggap ng mga libreng serbisyo sa tulong sa wika.

Français (French) Appelez le numéro ci-dessus pour recevoir des services gratuits d'assistance linguistique.

ພາສາລາວ (Lao): ໂທຫາເບີໂທລະສັບຂ້າງເທິງ ເພື່ອຮັບບໍລິການ ຊ່ວຍເຫຼືອດ້ານພາສາຟຣີ.

ภาษาไทย (Thai): โทรไปที่หมายเลขด้านบนเพื่อรับบริการช่วยเหลือด้านภาษาฟรี

اُردُو (Urdu) مفت لسانی اعانت کی خدمات موصول کرنے کے لیے درج بالا نمبر پر کال کریں۔

tsalagi gawonihisdi (Cherokee) ᎾᏴᏓᏏ ᎾᏍᎩ ᎦᏁᎳᏗ ᏗᏍᏆᏂ ᏧᏁᎢ ᎾᏕ ᎠᏎᏃ ᎦᏬᏂᎯᏍᏗ ᎤᎾᏓᏍᏎᎢ ᎢᏣᎾᏓᏛᏁᏗᏢ.

فارسی (Farsi) برای دریافت خدمات رایگان ترجمه شفاهی به زبان خود با شماره بالا تماس بگیرید.

This notice is available at **Humana.com/OklahomaDocuments**.

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