



Claim submission process

Claims must be submitted within 6 months (180 days) from the date of service or discharge. Corrected claims must be submitted within 12 months from the date of service or discharge. Claims can be submitted electronically or on paper. Electronic claim submission has great benefits, including faster claim processing, reduced administration costs, reduced probability of errors or missing information, and minimal staff training and cost.

Submitting electronic transactions

Electronic claims can be submitted through the Availity Essentials™ provider portal, which allows providers to reference member and claim data for multiple payers using one login. Another option is through electronic data interchange clearinghouses. Humana Healthy Horizons® in Oklahoma SoonerSelect currently accepts electronic claims from Oklahoma providers through the following clearinghouses:

Availity Essentials	Availity.com	800-282-4548
TriZetto®	Trizetto.com	800-556-2231
Change Healthcare	Changehealthcare.com	800-792-5256
SSI Group	Thessigroup.com	800-820-4774

When filing an electronic claim, providers should use payer ID 61101.

Paper claim transactions

Paper claims must be submitted on one of the following forms:

- CMS-1500, formerly HCFA 1500
- CMS-1450 (UB-04), formerly UB92 form, for facilities

Humana does not accept handwritten claims or super bills. Please mail all paper claim forms to Humana Healthy Horizons in Oklahoma at the following address:

Humana Claims Office
P.O. Box 14601
Lexington, KY 40512-4601



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