

## Patient Demographic Form

**Please complete the below information so that we can better service your needs.**

### **Patient Information**

Patient Name: \_\_\_\_\_  
Last Name MI First Name

Mailing Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Date Of Birth: \_\_\_\_\_ Marital Status: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell: \_\_\_\_\_ Work: \_\_\_\_\_

Email address: \_\_\_\_\_

**Gender Identity:** What sex were you **assigned at birth**, on your original birth certificate?

Male  Female

Is there anything about your identity that you would want your provider to know? \_\_\_\_\_

**Race:**  America Indian or Alaska Native  Asian  Native Hawaiian or Other Pacific Islander

Black or African American  White  Other Race

Prefer not to disclose

**Ethnicity:**  Hispanic or Latino  Not Hispanic or Latino  Prefer not to disclose

**Primary Language:**  English  Spanish  Creole  Other: \_\_\_\_\_

### **Preferred Pharmacy:**

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone Number** \_\_\_\_\_ **Fax number:** \_\_\_\_\_

### **Advance Directives:**

Do you have an Advance Directive? Yes  No

Do you have a Surrogate if yes provide their name? Yes  No

Surrogate Name: \_\_\_\_\_

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Patient Name:

DOB:

**Resident Type:** Private Home (Spouse)   
Independent/Assisted Living

Private Home (Family Member)   
Nursing Home

### **Emergency Contact:**

Emergency Contact Name:

Phone Number:

Relationship \_\_\_\_\_

### **Reminder Preferences**

Would you like to receive reminders?

Yes, I would like to receive reminders for appointments and general health reminders (i.e., annual flu shot).

#### **Contact Preferences:**

What is the preferred number to call?  Home  Cell  Work

What is the preferred method?  Voice (Call)  Text (SMS)  
(Data Charges may apply)

What is the preferred time?  Mornings  Afternoons  Evenings

No, please do not send me reminders.

Patient Name

Signature and Date

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Patient Name:

DOB:

### Important

At Conviva Care Solutions, it is important you are treated fairly.

Conviva Care Solutions (“Conviva”) does not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion or language. Discrimination is against the law. Conviva complies with applicable federal civil rights laws.

If you believe that you have been discriminated against by Conviva, there are ways to get help.

- You may file a complaint, also known as a grievance:  
Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618  
If you need help filing a grievance, call **877-320-2188** or if you use a TTY, call **711**.
- You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through their Complaint Portal, available at <https://ocrportal.hhs.gov/ocrportal/lobby.jsf>, or at **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, **800-368-1019, 800-537-7697 (TDD)**. Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.
- **California residents:** You may also call the California Department of Insurance toll-free hotline number: **800-927-HELP (4357)**, to file a grievance.

**Auxiliary aids and services, free of charge, are available to you. 877-320-2188 (TTY: 711)**

Conviva provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

**Language assistance services, free of charge, are available to you. 877-320-2188 (TTY: 711)**

**Español (Spanish):** Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

**繁體中文 (Chinese):** 撥打上面的電話號碼即可獲得免費語言援助服務。

**Tiếng Việt (Vietnamese):** Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí.

**한국어 (Korean):** 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

**Tagalog (Tagalog – Filipino):** Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

**Русский (Russian):** Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

**Kreyòl Ayisyen (French Creole):** Rele nimewo ki pi wo la a, pou resewva sèvis èd pou lang ki gratis.

**Français (French):** Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

**Polski (Polish):** Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

**Português (Portuguese):** Ligue para o número acima indicado para receber serviços linguísticos, grátis.

**Italiano (Italian):** Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

**Deutsch (German):** Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

**日本語 (Japanese):** 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

**فارسی (Farsi)**

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

**Diné Bizaad (Navajo):** Wóhahí béesh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé nika'adoowot.

**العربية (Arabic)**

GCHLVM2EN 1222

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك