

HEDIS/CAHPS Measures Required for HP Accreditation—Medicaid HEDIS MY 2023 & CAHPS MY 2023 (Reporting Year 2024)	2024 Health Plan Ratings (HPR)
Adult CAHPS - Medicaid	
PATIENT EXPERIENCE	
Getting Care	
Getting Needed Care	81.0%
Getting Care Quickly	82.9%
Satisfaction With Plan Physicians	
Rating Of Personal Doctor	74.2%
Satisfaction With Plan And Plan Services	
Rating Of Health Plan	58.8%
Rating Of All Health Care	51.6%

HEDIS/CAHPS Measures Required for HP Accreditation—Medicaid HEDIS MY 2023 & CAHPS MY 2023 (Reporting Year 2024)	2024 Health Plan Ratings (HPR)
Child CAHPS - Medicaid	
PATIENT EXPERIENCE	
Getting Care	
Getting Needed Care	86.5%
Getting Care Quickly	89.5%
Satisfaction With Plan Physicians	
Rating Of Personal Doctor	72.1%
Satisfaction With Plan And Plan Services	
Rating Of Health Plan	64.3%
Rating Of Health Care	63.1%

HEDIS/CAHPS Measures Required for HP Accreditation—Medicaid HEDIS MY 2023 & CAHPS MY 2023 (Reporting Year 2024)	2024 Health Plan Ratings (HPR)
Child CAHPS - Children with Chronic Conditions - Medicaid	
PATIENT EXPERIENCE	
Getting Care	
Getting Needed Care	89.2%
Getting Care Quickly	89.6%
Satisfaction With Plan Physicians	
Rating Of Personal Doctor	77.2%
Satisfaction With Plan And Plan Services	
Rating Of Health Plan	72.1%
Rating Of Health Care	77.7%

HEDIS/CAHPS Measures Required for HP Accreditation—Medicaid HEDIS MY 2023 & CAHPS MY 2023 (Reporting Year 2024)	2024 Health Plan Ratings (HPR)
PREVENTION AND EQUITY	
Children and Adolescent Well-Care	
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI percentile (Total)	76.3%

Childhood Immunization Status - Combo 10	12.4%
Immunizations for Adolescents - Combination 2	16.0%
Women's Reproductive Health	
Prenatal and Postpartum Care - Timeliness of Prenatal Care	85.8%
Prenatal and Postpartum Care - Postpartum Care	79.0%
Prenatal Immunization Status - Combination	9.5%
Cancer Screening	
Breast Cancer Screening	62.5%
Cervical Cancer Screening	44.2%
Equity	
Race/Ethnicity Diversity of Membership – Race Direct Total	44.8%
Race/Ethnicity Diversity of Membership – Ethnicity Direct Total	52.1%
Other Preventive Services	
Chlamydia Screening in Women (Total)	56.8%
Adult Immunization Status—Influenza—Total (NEW MEASURE)	10.8%
Adult Immunization Status—Td/Tdap—Total (NEW MEASURE)	14.3%
Adult Immunization Status—Zoster—Total (NEW MEASURE)	2.6%
TREATMENT	
Respiratory Conditions (Breathing & Lungs)	
Smoking Advice: Rolling Average	80.2%
Appropriate Testing for Pharyngitis (Total)	87.7%
Asthma Medication Ratio (Total)	NA
Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (Total)	63.9%
Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	59.0%
Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	78.7%
Diabetes	
Blood Pressure Control for Patients with Diabetes	65.6%
Eye Exam for Patients with Diabetes	49.3%
Hemoglobin A1c Control for Patients with Diabetes - HbA1c Control (<8%)	56.6%
Statin Therapy for Patients with Cardiovascular Disease - Received Statin Therapy (Total)	50.0%
Statin Therapy for Patients with Cardiovascular Disease - Statin Adherence 80% (Total)	47.6%
Kidney Health Evaluation for Patients with Diabetes (Total)	28.2%
Heart Disease	
Statin Therapy for Patients with Cardiovascular Disease - Received Statin Therapy (Total)	NA
Statin Therapy for Patients with Cardiovascular Disease - Statin Adherence 80% (Total)	NA
Controlling High Blood Pressure	65.6%
Behavioral Health – Care Coordination	
Follow-Up After Hospitalization for Mental Illness— 7 days—Total	35.8%
Follow-Up After Emergency Department Visit for Mental Illness—7 days—Total	31.0%
Follow-Up After Emergency Department Visit for Substance Use—7 days—Total	20.8%

Follow-Up After High-Intensity Care for Substance Use Disorder—7 days— Tota	32.1%
Behavioral Health – Medication Adherence	
Adherence to Antipsychotic Medications for Individuals with Schizophrenia	62.8%
Antidepressant Medication Management— Effective Continuation Phase Treatment	39.1%
Pharmacotherapy for Opioid Use Disorder—Total	36.2%
Behavioral Health – Access, Monitoring and Safety	
Metabolic Monitoring for Children and Adolescents on Antipsychotics— Blood Glucose and Cholesterol Testing—Total	31.5%
Follow-Up Care for Children Prescribed ADHD Medication - Continuation and Maintenance Phase	NA
Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications	81.2%
Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics—Total	NA
Initiation and Engagement of Substance Use Disorder Treatment— Engagement of SUD Treatment—Total	15.7%
Risk-Adjusted Utilization	
Plan All-Cause Readmissions—Observed-to Expected Ratio—18-64 years	75.4%
Other Treatment Measures	
Use of Imaging Studies for Low Back Pain—Total	59.8%

Data source

*NCQA Health Plan Rating Last update 10/15/2024: [Humana Health Benefit Plan of South Carolina, Inc. – NCQA Report Cards](#)