



FAQ: Planned Parenthood and Medicaid Coverage

1. What changed?

Starting **July 4, 2025**, federal law no longer allows Medicaid to cover care from **Planned Parenthood**.

2. How does this affect me?

Medicaid will **not pay for services** received from Planned Parenthood after July 4, 2025. You can still get these same services from other Medicaid-approved providers.

3. What services are impacted?

All services from Planned Parenthood, including family planning, exams, screenings, and STD care.

4. What should I do now?

If you have appointments at Planned Parenthood after July 4, choose another Medicaid-approved provider. We can help you find one nearby.

5. How do I find a new provider?

- Call **Humana Healthy Horizons Member Services** at 877-856-5702
- Visit **MyHumana.com** or use the **MyHumana app**
- Ask your **Care Manager** for help

6. Can I still go to Planned Parenthood?

Yes, but you'll need to **pay out of pocket**. Medicaid will not cover the cost.

7. Who can I contact for help?

- **Member Services:** 877-856-5702
- **Ohio Medicaid:** 800-324-8680



Auxiliary aids and services, free of charge, are available to you.
877-856-5702 (TTY: 711), Monday through Friday, from 7:00 a.m. to 8:00 p.m., Eastern time.

Humana Inc. and its subsidiaries comply with Section 1557 by providing free auxiliary aids and services to people with disabilities when auxiliary aids and services are necessary to ensure an equal opportunity to participate. Services include qualified sign language interpreters, video remote interpretation, and written information in other formats.

English: Call the number above to receive free language assistance services.

Español (Spanish): Llame al número que se indica arriba para recibir servicios gratuitos de asistencia lingüística.

French Creole (Haitian Creole): Kreyòl Ayisyen (French Creole) Rele nimewo ki e dike anwo a pou resevwa sèvis éd gratis nan lang.

Українська (Ukrainian): Зателефонуйте за вказаним вище номером для отримання безкоштовної мовної підтримки.

नेपाली (Nepali): निःशुल्क भाषासम्बन्धी सहयोग सेवाहरू प्राप्त गर्नका लागि माथिको नम्बरमा फोन गर्नुहोस्।

العربية (Arabic): اتصل برقم الهاتف أعلاه للحصول على خدمات المساعدة اللغوية المجانية.

Soomaali (Somali): Wac lambarka kore si aad u hesho adeegyada caawimaada luuqada oo bilaash ah.

Русский (Russian): Позвоните по вышеуказанному номеру, чтобы получить бесплатную языковую поддержку.

Kiswahili (Swahili): Piga simu kwa nambari iliyo hapo juu ili upate huduma za usaidizi wa lugha bila malipo.

Français (French): Appelez le numéro ci-dessus pour recevoir des services gratuits d'assistance linguistique.

Kinyarwanda (Burundi): Hamagara numero yatanzwe haruguru kugira ngo uhabwe serivisi z'ubufasha bw'indimi ku buntu.

O'zbekcha (Uzbek): Til yuzasidan bepul yordam olish uchun yuqoridagi raqamga qo'ng'iroq qiling.

پښتو (Pashtu): د وړيا ژبې ملاتړ ترلاسه کولو لپاره پورته شميرې ته زنگ ووهئ.

Tiếng Việt (Vietnamese): Gọi số điện thoại ở trên để nhận các dịch vụ hỗ trợ ngôn ngữ miễn phí.

ትግርኛ (Tigrinya): ነፃ ናይ ቋንቋ ሓገዝ ኣገልግሎት ንምርካብ በዚ ኣብ ላዕሊ ዘሎ ቁፅሪ ይደውሉ።

دری (Dari): برای دریافت خدمات رایگان کمک زبانی با شماره بالا تماس بگیرید.

This notice is available at [Humana.com/OhioDocuments](https://www.humana.com/OhioDocuments).

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