



Humana Healthy Horizons in Florida Provider Team Directory

Provider engagement professionals

Region	Name	Email	Phone No.	Covering counties
A	Open	FLMedicaidPR@humana.com		Bay, Escambia, Holmes, Okaloosa, Santa Rosa, Walton, Washington
	Mikayla Story	MStory5@humana.com	386-365-8653	Calhoun, Franklin, Gadsden, Gulf, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla
B	April Horner Hootman	AHornerHootman@humana.com	904-227-8225	Baker, Bradford, Clay, Columbia, Duval, Hamilton, Lafayette, Nassau, Suwannee, Union
	Sabrina Fountain	SFountain3@humana.com	352-560-2400	Alachua, Citrus, Dixie, Gilchrist, Hernando, Levy, Marion, Sumter
	Morgan Holditch	MHolditch@humana.com	321-420-9686	Flagler, Lake, Putnam, St. Johns, Volusia
C	Juliette Aucoin	JAucoin1@humana.com	813-375-1382	Pasco, Pinellas
D	Ada Pimentel	APimentel1@humana.com	656-247-9084	Hillsborough, Manatee, Hardee
	KaMekia Floyd	KFloyd@humana.com	407-961-0669	Polk, Highlands, Osceola
E	Anysh Girdhari	AGirdhari@humana.com	407-451-6464	Brevard, Seminole, Orange

Humana
Healthy Horizons®
in Florida

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Region	Name	Email	Phone No.	Covering counties
F	Paige Flanders-Beltley	PFlandersBeltley1@humana.com	941-218-3243	Charlotte, Collier, DeSoto, Glades, Hendry, Lee, Sarasota
G	Thomas Coen	TCoen@humana.com	772-618-3355	Indian River, Martin, Okeechobee, Palm Beach, St. Lucie
H	Dianelis Orbera	DOrbera@humana.com	786-501-1259	Broward
I	Adriana Chil	ACHil@humana.com	305-582-2846	Miami-Dade
	Elizabeth Sardina	ESardina@humana.com	305-431-0842	Miami-Dade, Monroe

Provider long-term care (LTC) contracting professionals

Region	Name	Email	Phone No.	Covering counties
A	Brian Davis	BDavis60@humana.com	850-800-7646	Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Okaloosa, Santa Rosa, Taylor, Wakulla, Walton, Washington
B	Vanessa de la Paz	VdelaPaz1@humana.com	772-265-3620	Alachua, Baker, Bradford, Citrus, Clay, Columbia, Dixie, Duval, Flagler, Hamilton, Hernando, Gilchrist, Lafayette, Lake, Levy, Marion, Nassau, Putnam, St. Johns, Sumter, Suwannee, Union, Volusia
C and D	Tyneshia James	TJames39@humana.com	502-887-0230	Hardee, Highlands, Hillsborough, Manatee, Osceola, Pasco, Pinellas, Polk
E, F and G	Rosemary Burgos	RBurgos7@humana.com	407-462-2568	Brevard, Charlotte, Collier, DeSoto, Glades, Hendry, Indian River, Lee, Okeechobee, Orange, Osceola, Sarasota, Seminole, St. Lucie
G, H and I	Alain Estrada	AEstrada4@humana.com	786-804-2256	Broward, Martin, Miami-Dade, Monroe, Palm Beach

Provider team leadership

Region	Name	Email	Phone No.	Role
Statewide	Ella Pearson	EPearson4@humana.com	850-800-7646	Director, Provider Engagement
Statewide	Marybell Rivera	MRivera51@humana.com	772-265-3620	Manager, LTC Provider Contracting
Statewide	Katherine Polak	KPolak2@humana.com	502-887-0230	Manager, Provider Engagement
Statewide	Celia Acosta	CAcosta@humana.com	407-462-2568	Senior Provider Engagement Professional for all regions

Claims research and resolution

Mailbox	Research and resolution	FLResolutionLTSS@humana.com for LTC claims FLMedicaidResolution@humana.com for managed medical assistance claims
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New provider requests

Mailbox	LTCNetworkRequests@humana.com
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Provider inquiries

Mailbox	FLMedicaidPR@humana.com
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Region I ZIP code assignment—Adriana Chil

Miami-Dade

33002	33101	33121	33153	33174	33197
33010	33102	33124	33154	33178	33198
33011	33106	33138	33155	33261	33199
33012	33239	33139	33159	33265	33206
33013	33242	33140	33160	33266	33222
33014	33243	33141	33161	33269	33231
33015	33245	33147	33162	33179	33233
33016	33107	33148	33163	33180	33234
33017	33109	33150	33164	33181	33238
33018	33110	33151	33165	33182	33280
33054	33111	33247	33166	33185	33283
33055	33112	33255	33167	33188	33296
33056	33114	33256	33168	33191	33299
33090	33116	33257	33169	33192	
33092	33119	33152	33172	33194	

Region I ZIP code assignment—Elizabeth Sardina

Miami-Dade

Monroe

33001	33040	33122	33134	33156	33186
33030	33041	33125	33135	33157	33187
33031	33042	33126	33136	33158	33189
33032	33043	33127	33137	33170	33190
33033	33044	33128	33142	33173	33193
33034	33045	33129	33143	33175	33195
33035	33050	33130	33144	33176	33196
33036	33051	33131	33145	33177	
33037	33052	33132	33146	33183	
33039	33070	33133	33149	33184	