

# Provider Team Directory

## Provider engagement professionals

Region	Name	Email	Phone number	Covering counties
A	Paula Weyer	pweyer@humana.com	850-220-9620	Bay, Escambia, Holmes, Okaloosa, Santa Rosa, Walton, Washington
	Mikayla Story	MStory5@humana.com	386-365-8653	Calhoun, Franklin, Gadsden, Gulf, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla
B	April Horner Hootman	AHornerHootman@humana.com	904-227-8225	Baker, Bradford, Clay, Columbia, Duval, Hamilton, Lafayette, Nassau, Suwannee, Union
	Sabrina Fountain	SFountain3@humana.com	352-560-2400	Alachua, Citrus, Dixie, Gilchrist, Hernando, Levy, Marion, Sumter
	Morgan Holditch	MHolditch@humana.com	321-420-9686	Flagler, Lake, Putnam, St. Johns, Volusia
C	Juliette Aucoin	JAucoin1@humana.com	813-375-1382	Pasco, Pinellas



Region	Name	Email	Phone number	Covering counties
D	Ada Pimentel	APimentel1@humana.com	656-247-9084	Hillsborough, Manatee, Hardee
	KaMekia Floyd	KFloyd@humana.com	407-961-0669	Polk, Highlands, Osceola
E	Anysh Girdhari	AGirdhari@humana.com	407-451-6464	Brevard, Seminole, Orange
F	Paige Flanders-Beltley	PFlandersBeltley1@humana.com	941-218-3243	Charlotte, Collier, DeSoto, Glades, Hendry, Lee, Sarasota
G	Thomas Coen	TCoen@humana.com	772-618-3355	Indian River, Martin, Okeechobee, Palm Beach, St. Lucie
H	Dianelis Orbera	DOrbera@humana.com	786-501-1259	Broward
I	Adriana Chil	AChil@humana.com	305-582-2846	Miami-Dade
	Elizabeth Sardina	ESardina@humana.com	305-431-0842	Miami-Dade, Monroe

## Provider long-term care (LTC) contracting professionals

Region	Name	Email	Phone number	Covering counties
A	Brian Davis	BDavis60@humana.com	850-800-7646	Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Okaloosa, Santa Rosa, Taylor, Wakulla, Walton, Washington

Region	Name	Email	Phone number	Covering counties
B	Vanessa de la Paz	VdelaPaz1@humana.com	772-265-3620	Alachua, Baker, Bradford, Citrus, Clay, Columbia, Dixie, Duval, Flagler, Hamilton, Hernando, Gilchrist, Lafayette, Lake, Levy, Marion, Nassau, Putnam, St. Johns, Sumter, Suwannee, Union, Volusia
C & D	Tyneshia James	TJames39@humana.com	502-887-0230	Hardee, Highlands, Hillsborough, Manatee, Osceola, Pasco, Pinellas, Polk
E & F	Rosemary Burgos	RBurgos7@humana.com	407-462-2568	Brevard, Charlotte, Collier, DeSoto, Glades, Hendry, Indian River, Lee, Okeechobee, Orange, Osceola, Sarasota, Seminole, St. Lucie
G	Vanessa de la Paz	VdelaPaz1@humana.com	772-265-3620	Martin, Palm Beach
H	Brian Davis	BDavis60@humana.com	850-800-7646	Broward
I	Alain Estrada	AEstrada4@humana.com	786-804-2256	Miami-Dade, Monroe

## Provider long-term care (LTC) contracting professionals

Region	Name	Email	Phone number	Covering counties
State-wide	Ella Pearson	EPearson4@humana.com	850-565-1553	Director, Provider Engagement
State-wide	Marybell Rivera	MRivera51@humana.com	772-342-3737	Manager, LTC Provider Contracting
State-wide	Katherine Polak	KPolak2@humana.com	561-374-2907	Manager, Provider Engagement
State-wide	Celia Acosta	CAcosta@humana.com	863-484-1592	Senior Provider Engagement Professional for all regions

### Claims research and resolution

Mailbox	Research and resolution	FLResolutionLTSS@humana.com for LTC claims FLMedicaidResolution@humana.com for managed medical assistance claims
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### New provider requests

Mailbox	LTCNetworkRequests@humana.com
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### Provider inquiries

Mailbox	FLMedicaidPR@humana.com
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**Region 1 ZIP code assignment—Adriana Chil: Miami-Dade**

33002	33112	33138	33168
33010	33114	33139	33169
33011	33116	33140	33172
33012	33119	33142	33178
33013	33122	33145	33179
33014	33125	33147	33180
33015	33126	33149	33181
33016	33127	33150	33182
33017	33128	33151	33231
33018	33129	33152	33233
33054	33130	33153	33234
33055	33131	33154	33238
33056	33132	33160	33239
33101	33133	33161	33242
33102	33134	33162	33243
33106	33135	33163	33245
33109	33136	33164	33247
33111	33137	33166	33255
33256	33266	33280	
33261	33269	33299	

**Region 1 ZIP code assignment—Elizabeth Sardina: Miami-Dade Monroe**

33001	33050	33174	33194
33030	33051	33175	33195
33031	33052	33176	33196
33032	33070	33177	33197
33033	33090	33183	33198
33034	33092	33184	33199
33035	33141	33185	33206
33036	33146	33186	33222
33037	33155	33187	33231
33039	33156	33188	33257
33040	33157	33189	33265
33041	33158	33190	33283
33042	33165	33191	33296
33043	33170	33192	
33045	33173	33193	