



Humana Healthy Horizons in Louisiana Quick Start Guide

Online self service

A variety of healthcare provider resources are available on the public website at **Provider.Humana.com**, no registration required. You can find Medicaid-specific materials, communications and resources by visiting **Provider.Humana.com/medicaid/louisiana-medicaid** including:

- Behavioral health clinical coverage policies
- Physical health clinical coverage policies
- Claim resources
- Network notices
- Pharmacy resources
- Clinical practice guidelines
- Provider training materials
- Provider publications including the provider manual, newsletters and program updates

Availity

Availity Essentials™ is a secure multipayer portal that lets you interact with Humana Healthy Horizons® in Louisiana and other participating payers without having to use multiple systems and remember separate user IDs and passwords. In our portal, we also provide many Humana-specific tools for our network of participating provider.

Our Humana-specific payer space is home to Humana Healthy Horizons documents, forms, resources, news and announcements. You can find additional information by visiting **Provider.Humana.com/medicaid/louisiana-medicaid/availity**. To find out more, call Availity Essentials at **1-800-282-4548**, Monday – Friday, 7 a.m. – 7 p.m., or visit **www.availity.com**.

Annual compliance training

Humana Healthy Horizons offers training materials to support providers in their care for patients with Medicaid coverage and to help meet state and federal compliance requirements.

Training is available through Availity Essentials at **www.availity.com**.

1. Once logged into Availity Essentials, select Payer Spaces > Humana > Humana Learning Center.
2. Select the category Compliance Trainings.
3. Search for the current year training by state (for any states in which you are contracted).

Find more information online at **Provider.Humana.com/working-with-us/provider-compliance**. See the **Provider.Humana.com/medicaid/louisiana-medicaid/documents-forms** page for further guidance.

Humana Healthy Horizons® in Louisiana

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