



Network Notification – Humana Healthy Horizons in Louisiana

Notice date: May 10, 2023
To: Humana Healthy Horizons® in Louisiana Provider Network
From: Humana Healthy Horizons in Louisiana
Subject: Rural health clinic and federally qualified health center payment variances identified

We have identified payment variances in claims processes for rural health clinics and federally qualified health centers. These payment variances stem from processing claims based on the practitioner fee schedule instead of the encounter per visit rates.

We are updating our system to ensure these variances do not continue. As we adjust provider records, we will reprocess claims. Affected providers will not have to do anything.

We will provide another update on August 2, 2023.