

Florida Telephonic Medicaid Case Management Referral Form

Physicians and other healthcare providers requesting prior authorization for outpatient or inpatient services should submit requests to the clinical intake/prior authorization team via phone at 866-856-8974 or fax at 813-321-7220.

For all comprehensive member needs—long-term care (LTC) and managed medical assistance—please contact the member’s Humana LTC coach or call the provider help line at 888-998-7735. Patients can call Humana’s member help line at 888-998-7732.

Please review all details below before sending a referral to our shared mailbox:
FL_MMA_CM_Referrals@humana.com.

For assistance, call our toll-free case management number: 800-229-9880.

Patient name:			
Patient address:			
Humana ID:		Pharmacy:	
Phone:		Date of birth:	
Plan:		Effective date:	
Member language preference:	English	Spanish	Other
Type of referral:	Routine	Urgent	
Power of attorney on file?	Yes (If yes , please attach with referral)		No
Relationship:			
Home phone:		Cellphone:	
Family member name(s):		Relationship(s):	
Home phone:		Cell phone:	
Person making referral:		Phone:	



Patient primary care physician (PCP):

PCP address:

Office phone:

Fax:

Office email:

Provider email (if different from office):

Patient referral (please check):

Case management

Palliative care

Substance use program

Disease management

Pediatric case management

HumanaBeginnings™

Social work

Please check applicable disease(s) below:

Alzheimer's

End-stage renal disease (ESRD)/

Asthma

Chronic kidney disease (CKD)

Chronic obstructive pulmonary
disease (COPD)

HIV/AIDS

Congestive heart failure (CHF)

Hypertension

Diabetes

Sickle cell

Demographics (include patient function level, living arrangements, transportation, challenges, etc.):

Problem list:

Hospitalizations (include date and name of hospital[s]):

Procedures/surgeries:

Healthcare Effectiveness Data and Information Set (HEDIS®)* measures:

Medications:

This communication is intended only for the person or entity to which it is addressed and may contain CONFIDENTIAL material. If you receive it in error, please contact the sender via the contact information above and delete or destroy the material/information.