



CenterWell Pharmacy registration and prescription order form

Choose the option that's easiest for you to get started with CenterWell Pharmacy®.

Online: Go to CenterWellStartNew.com to create an account. Then click "Fill New Rx" or "Transfer Rx to CenterWell Pharmacy."

By Phone: Call CenterWell Pharmacy at 855-264-0103 (TTY: 711) to talk to a representative Monday – Friday, 8 a.m. to 11 p.m., and Saturday, 8 a.m. to 6:30 p.m., Eastern time.

By Mail: Complete this form and send back to CenterWell Pharmacy, along with any paper prescription, at the address listed. Please print all information clearly in CAPITAL LETTERS using BLUE or BLACK ink.

Patient Information

Member ID (found on ID card)

Date of birth

Gender

☐ Male
☐ Female

First name

Last name

M.I.

Street number

Street name

Apt/Suite #

City

State

ZIP code

Home phone

Mobile phone*

Please complete shipping address below only if different from address above.

Street number

Street name

Apt/Suite #

City

State

ZIP code

Email Address

How would you like to be contacted about your prescriptions? ☐ Phone ☐ Mail ☐ Email ☐ SMS

Easy-open bottles? ☐ Yes ☐ No

I am currently taking these over-the-counter medicines and/or herbal supplements:



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Drug Name and strength

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No



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☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

Member ID (found on ID card)

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Allergies

No known	☐
Aspirin	☐
Codeine	☐
Peanuts	☐
Penicillin	☐
Sulfa	☐

Health conditions

Arthritis	☐	High blood pressure	☐
Asthma	☐	High cholesterol	☐
Diabetes	☐	Migraines	☐
GERD (acid reflux)	☐	Osteoporosis	☐
Glaucoma	☐	Pregnancy	☐
Heart disease	☐	Thyroid disease	☐

Other allergies
or health
conditions
not listed above

Next steps: Send us your prescriptions

If you have a paper prescription, you can mail it along with this completed form: mailing instructions are below.
Or your healthcare provider can send your new prescriptions to CenterWell Pharmacy:

- Electronically (e-prescribe)
- By fax: 800-379-7617
- By phone: 855-264-0103 (TTY:711)

Mailing instructions

Send this form along with your paper prescription(s) and payment to:

CenterWell Pharmacy, P.O. Box 745099, Cincinnati, OH 45274-5099

Please write your name, date of birth, Member ID and shipping address on the back of each prescription. If you are unable to pay by card and prefer to send a check, please write your Member ID on the check and mail with your prescription.

* When you give us your mobile phone number, we have your permission to contact you at that number about your CenterWell Pharmacy account. Your consent allows us to use text messaging, artificial or prerecorded voice messages and automatic dialing technology for informational and account services calls, but not for telemarketing or sales calls. It may include contact from other companies working on our behalf. Message and data rates may apply. You may contact us any time to change these preferences.

NOTE: Prescriptions may be filled or processed by any of the CenterWell Pharmacy mail-delivery locations. In order to comply with certain federal and state laws, and to ensure the integrity of medications dispensed, all CenterWell Pharmacy sales are final. Payment is due upon shipment. Some health plans require the patient to pay the difference between generic and brand costs. State law permits pharmacists to substitute a less expensive generically equivalent drug for a brand drug unless you or your healthcare provider directs otherwise.

Important

At CenterWell Pharmacy, it is important you are treated fairly.

CenterWell Pharmacy complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, ancestry, ethnicity, sex, sexual orientation, gender, gender identity, disability, age, marital status, religion or language in their programs and activities, including in admission or access to, or treatment, or employment in, their programs and activities.

- The following department has been designated to handle inquiries regarding CenterWell Pharmacy's nondiscrimination policies: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618, **800-379-0092 (TTY: 711)**.

Auxiliary aids and services, free of charge, are available to you.

800-379-0092 (TTY: 711)

CenterWell Pharmacy provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

This information is available for free in other languages. Please call our customer service number at 800-379-0092 (TTY: 711). Hours of operation: 8 a.m. – 8 p.m., Eastern time.

Español (Spanish): Llame al número indicado para recibir servicios gratuitos de asistencia lingüística. **800-379-0092 (TTY: 711)**. Horas de operación: 8 a.m. a 8 p.m. hora del este.

繁體中文 (Chinese): 本資訊也有其他語言版本可供免費索取。請致電客戶服務部：**800-379-0092 (聽障專線：711)**。辦公時間：東部時間上午 8 時至晚上 8 時。

Notice of Availability - Auxiliary Aids and Services Notice

English: Free language, auxiliary aid, and alternate format services are available. Call **800-379-0092 (TTY: 711)**.

Español [Spanish]: Los servicios gratuitos de asistencia lingüística, ayuda auxiliar y servicios en otro formato están disponibles. Llame al **800-379-0092 (TTY: 711)**.

简体中文 [Simplified Chinese]: 我们可提供免费的语言、辅助设备以及其他格式版本服务。请致电 **800-379-0092 (听障专线: 711)**。

繁體中文 [Traditional Chinese]: 我們可提供免費的語言、輔助設備以及其他格式版本服務。請致電 **800-379-0092 (聽障專線: 711)**。

Tiếng Việt [Vietnamese]: Có sẵn các dịch vụ miễn phí về ngôn ngữ, hỗ trợ bổ sung và định dạng thay thế. Hãy gọi **800-379-0092 (TTY: 711)**.

한국어 [Korean]: 무료 언어, 보조 지원 및 대체 형식 서비스를 이용하실 수 있습니다. **800-379-0092 (TTY: 711)**번으로 문의하십시오.

Tagalog [Tagalog]: Magagamit ang mga libreng serbisyong pangwika, serbisyo o device na pantulong, at kapalit na format. Tumawag sa **800-379-0092 (TTY: 711)**.

Русский [Russian]: Предоставляются бесплатные услуги языковой поддержки, вспомогательные средства и материалы в альтернативных форматах. Звоните по номеру **800-379-0092 (TTY: 711)**.

العربية [Arabic]: تتوفر خدمات اللغة والمساعدة الإضافية والتنسيق البديل مجانًا. اتصل على الرقم **800-379-0092 (الهاتف النصي: 711)**.

Kreyòl Ayisyen [Haitian Creole]: Lang gratis, èd oksilyè, ak lòt fòm sèvis disponib. Rele **800-379-0092 (TTY: 711)**.

Français [French]: Des services gratuits linguistiques, d'aide auxiliaire et de mise au format sont disponibles. Appeler le **800-379-0092 (TTY: 711)**.

Polski [Polish]: Dostępne są bezpłatne usługi językowe, pomocnicze i alternatywne formaty. Zadzwoń pod numer **800-379-0092 (TTY: 711)**.

Português [Portuguese]: Estão disponíveis serviços gratuitos de ajuda linguística auxiliar e outros formatos alternativos. Ligue **800-379-0092 (TTY: 711)**.

Italiano [Italian]: Sono disponibili servizi gratuiti di supporto linguistico, assistenza ausiliaria e formati alternativi. Chiama il numero **800-379-0092 (TTY: 711)**.

日本語 [Japanese]: 言語支援サービス、補助支援サービス、代替形式サービスを無料でご利用いただけます。 **800-379-0092 (TTY: 711)** までお電話ください。

Deutsch [German]: Es stehen kostenlose unterstützende Hilfs- und Sprachdienste sowie alternative Dokumentformate zur Verfügung. Telefon: **800-379-0092 (TTY: 711)**.

فارسی [Farsi]: خدمات زبان رایگان، کمک های اضافی و فرمت های جایگزین در دسترس است. با **800-379-0092 (TTY: 711)** تماس بگیرید.

हिन्दी [Hindi]: निःशुल्क भाषा, सहायक मदद और वैकल्पिक प्रारूप सेवाएं उपलब्ध हैं। **800-379-0092 (TTY: 711)** पर कॉल करें।

This notice is available at www.centerwellpharmacy.com/disclaimers.html.