

# Download the Go365 for Humana Healthy Horizons app today

The Go365 for Humana Healthy Horizons® app is a great way to earn rewards for keeping up with your personal well-being goals. After completing an eligible healthy activity, you earn rewards that you can redeem for e-gift cards from brands you know and love, at no cost to you.

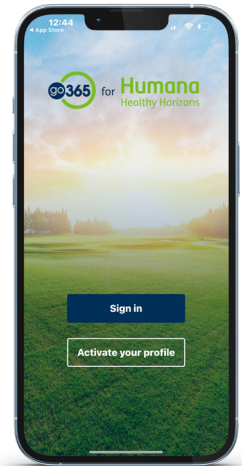
## Get started in 3 steps

1. **Download the app** from Google Play or the App Store.\*



Use your phone's camera to scan the QR code

2. **Register an account** on the app and sign in. If you are registered on [MyHumana.com](https://www.mychumana.com), you can use the same login information on the app. Guardians with or without a MyHumana account should register using their adult member/caregiver account credentials. After signing in, follow the prompts to add minor(s) to your account. Once approved, you can access all account information under the same login credentials.† (Bonus: You'll earn \$25 in rewards!‡)



3. **Select an activity** to get started, and you are on your way!

\* With a smartphone, you have easy access to health-related information and can stay connected to your care team and health plan. Any member who qualifies for the Federal Lifeline program will be eligible to receive a free smartphone with monthly talk minutes, text and data.

† Guardians (with or without Humana coverage) must register under their name to add their minor(s). When registering, enter the minor's information exactly as shown on Humana records, including the minor's Member ID and demographic details (name, date of birth, address, etc.). Where applicable, upload documents that verify your relationship to the minor. The app will prompt you for required documents and accepted file types.

‡ Adults on the plan earn \$25 in rewards for registering and clicking on the digital onboarding activity. If a parent/guardian adds a minor child to an account, the child receives a \$25 reward for registering and clicking on the digital onboarding activity.

# What you can do in the Go365 for Humana Healthy Horizons app:



Explore reward earning options



Redeem rewards



Get help



Find frequently asked questions



Learn how to improve your well-being

## Learn more about rewardable activities

Members can earn rewards for completing healthy activities such as getting preventive screenings and going to prenatal and postpartum visits. Rewards can be redeemed for e-gift cards through the Go365 Mall in the app.

Activity	Reward criteria	Reward amount
<b>Annual Wellness Visit</b>	Complete an Annual Wellness Visit with a primary care provider (PCP). Available to members 3 years and older.	<b>\$25 in rewards</b> per year
<b>Behavioral Health Follow-up Visit</b>	Have a follow-up visit within 30 days after hospital discharge for behavioral health diagnosis. Available to all members.	<b>\$25 in rewards</b> per year
<b>Breast Cancer Screening</b>	Get a mammogram. Available to female members 40 and older.	<b>\$25 in rewards</b> per year
<b>Cervical Cancer Screening</b>	Get a cervical cancer screening as part of a routine Pap test. Available to members 21 and older with a cervix.	<b>\$25 in rewards</b> per year
<b>Chlamydia Screening</b>	Get a chlamydia screening when sexually active or as recommended by your healthcare provider. Available to all female members.	<b>\$25 in rewards</b> per year
<b>Colorectal Cancer Screening</b>	Get a colorectal cancer screening as recommended by your PCP. Available to members 45 and older.	<b>\$25 in rewards</b> per year
<b>Comprehensive Diabetic Screening</b>	Get an annual HbA1c and blood pressure screening with your PCP. Available to members with a diabetes diagnosis who are 18 and older.	<b>\$25 in rewards</b> per year
<b>Diabetic Retinal Eye Exam</b>	Get a retinal eye exam. Available to members with diabetes or diabetes diagnosis 18 and older.	<b>\$25 in rewards</b> per year
<b>Digital Onboarding</b>	Download the Go365 for Humana Healthy Horizons app and complete registration. Available to all members.	<b>\$25 in rewards</b> per lifetime

Activity	Reward criteria	Reward amount
<b>Flu Shot</b>	Get the flu vaccine and, if received from someone other than a physician or at a pharmacy, upload photo proof for documentation in the Go365 app. Available to all members.	<b>\$20 in rewards</b> per year
<b>Health Risk Assessment (HRA)</b>	Members can earn \$20 for completing the HRA. The HRA can be done in one of four ways: <ol style="list-style-type: none"> <li>1. Complete through the Go365 for Humana Healthy Horizons app, or</li> <li>2. Fill out and send back the HRA in the envelope from your welcome kit, or</li> <li>3. Call <b>866-432-0001 (TTY: 711)</b>, Monday – Friday, 7 a.m. – 8 p.m., EST, or</li> <li>4. Create a MyHumana account and complete and submit the HRA online (available via desktop only).</li> </ol> Available to all members.	<b>\$20 in rewards</b> per year
<b>High-Intensity Care of Substance Use Disorder</b>	Have a follow-up visit within 30 days after discharge from inpatient care, residential treatment or detoxification visit. Available to all members.	<b>\$25 in rewards</b> per year
<b>Human Papillomavirus Vaccine (HPV)</b>	Must complete both doses to receive reward. Available to members ages 9-13.	<b>\$20 in rewards</b> per lifetime
<b>Postpartum Visit</b>	Complete one postpartum visit within 7 to 84 days after delivery. Available to female members.	<b>\$25 in rewards</b> per pregnancy
<b>Prenatal Visit</b>	Complete up to 10 prenatal visits. Available to all female members.	<b>\$10 in rewards</b> per visit, up to ten visits, max \$100 per pregnancy
<b>Tobacco Cessation Program</b>	Work with a Wellness Coach over the phone to quit tobacco. Members earn: <ul style="list-style-type: none"> <li>• \$25 for completing 2 calls within 45 days of enrolling in coaching</li> <li>• \$25 for completing 6 more calls (8 total) within 12 months of enrolling in coaching</li> </ul> Enroll by calling <b>800-955-0782 (TTY: 711)</b> . When prompted, select option one. Available to members 12 and older.	<b>Up to \$50 in rewards</b> per year

Activity	Reward criteria	Reward amount
<b>Weight Management Program</b>	Work with a Wellness Coach over the phone to reach or keep a healthy weight. <ul style="list-style-type: none"> <li>• \$15 for completing enrollment</li> <li>• \$15 for completing coaching, six calls total, within 12 months of enrolling</li> </ul> To enroll, call <b>800-955-0782 (TTY: 711)</b> . When prompted, select option two. Available to all members 12 and older.	<b>Up to \$30 in rewards</b> per year
<b>Well-Child Visit</b>	Complete a wellness visit with a pediatrician. Available to members 0 to 15 months.	<b>\$10 in rewards</b> per visit up to 6 visits, max \$60 per year
<b>Well-Child Visit</b>	Complete a wellness visit with a pediatrician. Available to members 16 to 30 months.	<b>\$10 in rewards</b> per visit up to 2 visits, max \$20 per year

Your rewards will be available in your Go365 account once criteria and activities are confirmed. You may also view a full list of rewardable activities in the app.

## How to redeem your rewards

After completing any of the healthy activities listed above:

- Open the Go365 for Humana Healthy Horizons app.
- Click the Go365 Mall in the app.
- View and redeem your rewards for e-gift cards.

Go to [Humana.com/Medicaid/SouthCarolina](https://www.humana.com/Medicaid/SouthCarolina) or call **888-225-4669 (TTY: 711)** for more information about Go365 for Humana Healthy Horizons.

Humana Healthy Horizons in South Carolina is a Medicaid product of Humana Medical Plan, Inc.

Go365 for Humana Healthy Horizons is available to all who meet the requirements of the program.

Rewards are not used to direct you to select a certain provider.

Rewards have no cash value. The monetary amounts listed above are reward values, not actual dollars. For some rewards, your doctor has to tell us that you completed the healthy activity. Once we get this information from your doctor, you will see in the app the option to redeem the reward. For any reward you qualify to earn during the current plan year, we must get confirmation from your doctor by no later than March 15 of the following plan year.

Gift cards cannot be used to purchase prescription drugs or medical services that are covered by Medicare, Medicaid, or other federal healthcare programs; gambling, alcohol; tobacco; e-cigarettes; or firearms. Gift cards must not be converted to cash. Rewards may be limited to once per year, per activity.

Wellness coaches do not offer medical, financial, or other professional advice, and should not be used in place of consulting a licensed professional. You should consult with an applicable licensed professional to determine what is right for you.

Auxiliary aids and services, free of charge, are available to you.  
**866-432-0001 (TTY: 711)**, Monday through Friday, from 8:00 a.m. to 8:00 p.m., Eastern time.

Humana Inc. and its subsidiaries comply with Section 1557 by providing free auxiliary aids and services to people with disabilities when auxiliary aids and services are necessary to ensure an equal opportunity to participate. Services include qualified sign language interpreters, video remote interpretation, and written information in other formats.

**English:** Call the number above to receive free language assistance services.

**Español (Spanish):** Llame al número que se indica arriba para recibir servicios gratuitos de asistencia lingüística.

**繁體中文 (Chinese):** 您可以撥打上面的電話號碼以獲得免費的語言協助服務。

**Tiếng Việt (Vietnamese):** Gọi số điện thoại ở trên để nhận các dịch vụ hỗ trợ ngôn ngữ miễn phí.

**한국어 (Korean):** 무료 언어 지원 서비스를 받으려면 위 번호로 전화하십시오.

**Français (French):** Appelez le numéro ci-dessus pour recevoir des services gratuits d'assistance linguistique.

**Tagalog (Tagalog – Filipino):** Tawagan ang numero sa itaas para makatanggap ng mga libreng serbisyo sa tulong sa wika.

**Русский (Russian):** Позвоните по вышеуказанному номеру, чтобы получить бесплатную языковую поддержку.

**Deutsch (German):** Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

**ગુજરાતી (Gujarati):** મફત ભાષા સહાય સેવાઓ મેળવવા માટે ઉપર આપેલા નંબર પર કોલ કરો.

**العربية (Arabic):** اتصل برقم الهاتف أعلاه للحصول على خدمات المساعدة اللغوية المجانية.

**Português (Portuguese):** Ligue para o número acima para receber serviços gratuitos de assistência no idioma.

**日本語 (Japanese):** 無料の言語支援サービスを受けるには、上記の番号までお電話ください。

**Українська (Ukrainian):** Зателефонуйте за вказаним вище номером для отримання безкоштовної мовної підтримки.

**हिंदी (Hindi):** भाषा सहायता सेवाएं मुफ्त में प्राप्त करने के लिए ऊपर के नंबर पर कॉल करें।

**ខ្មែរ (Cambodian):** ហៅមកលេខទូរស័ព្ទខាងលើ ដើម្បីទទួលបានសេវាកម្មបកប្រែភាសាដោយមិនអស់ប្រាក់ ។

This notice is available at [Humana.com/SouthCarolinaDocuments](https://www.humana.com/SouthCarolinaDocuments).

Humana Healthy Horizons in South Carolina is a Medicaid product of Humana Benefit Plan of South Carolina, Inc.

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