

Request to change my primary care provider (PCP)

Member information

Member full name:

Member Humana ID# (begins with an H)

Member address:

City:

State:

ZIP:

Member phone number:

Request new PCP

Doctor or office's full name:

Office address:

City:

State:

ZIP:

Requested effective date:

Reason for requesting change

Please select one.

This PCP is my personal preference
Lack of access or delay in receiving
medical care

Quality of care did not fit my needs
PCP lacked people skills
Other:

Member Signature: _____

Date: _____

Please send your completed form to:



Humana, P.O. Box 14168,
Lexington, KY 40512-4168
Fax: 800-633-8188

Have questions or need help?



Call us at **866-432-0001 (TTY: 711)**,
Monday – Friday, from 8 a.m. – 8 p.m.,
Eastern time.

Changing your PCP:

We hope you are happy with your PCP. You can change your PCP by returning this form or completing a request online or by phone. If you want to change your PCP online log on to your **Humana.com** account or by calling Member Services at **866-432-0001 (TTY: 711)**. We will make your change on the date you call. The effective date will automatically be the first of the following month, unless a retroactive request is made. We will send you a new Member ID card with your new PCP on it.

Humana
Healthy Horizons®
in South Carolina

Healthy Connections

Auxiliary aids and services, free of charge, are available to you.
866-432-0001 (TTY: 711), Monday through Friday,
from 8:00 a.m. to 8:00 p.m., Eastern time.

Humana Inc. and its subsidiaries comply with Section 1557 by providing free auxiliary aids and services to people with disabilities when auxiliary aids and services are necessary to ensure an equal opportunity to participate. Services include qualified sign language interpreters, video remote interpretation, and written information in other formats.

English: Call the number above to receive free language assistance services.

Español (Spanish): Llame al número que se indica arriba para recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 您可以撥打上面的電話號碼以獲得免費的語言協助服務。

Tiếng Việt (Vietnamese): Gọi số điện thoại ở trên để nhận các dịch vụ hỗ trợ ngôn ngữ miễn phí.

한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위 번호로 전화하십시오.

Français (French): Appelez le numéro ci-dessus pour recevoir des services gratuits d'assistance linguistique.

Tagalog (Tagalog – Filipino): Tawagan ang numero sa itaas para makatanggap ng mga libheng serbisyo sa tulong sa wika.

Русский (Russian): Позвоните по вышеуказанному номеру, чтобы получить бесплатную языковую поддержку.

Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

ગુજરાતી (Gujarati): મફત ભાષા સહાય સેવાઓ મેળવવા માટે ઉપર આપેલા નંબર પર કોલ કરો.

العربية (Arabic): اتصل برقم الهاتف أعلاه للحصول على خدمات المساعدة اللغوية المجانية.

Português (Portuguese): Ligue para o número acima para receber serviços gratuitos de assistência no idioma.

日本語 (Japanese): 無料の言語支援サービスを受けるには、上記の番号までお電話ください。

Українська (Ukrainian): Зателефонуйте за вказаним вище номером для отримання безкоштовної мовної підтримки.

हिंदी (Hindi): भाषा सहायता सेवाएं मुफ्त में प्राप्त करने के लिए ऊपर के नंबर पर कॉल करें।

ខ្មែរ (Cambodian): ហៅមកលេខទូរស័ព្ទខាងលើ ដើម្បីទទួលបានសេវាភាសាប្រកាសដោយមិនគិតថ្លៃ ។

This notice is available at **[Humana.com/SouthCarolinaDocuments](https://www.humana.com/SouthCarolinaDocuments)**.

Humana Healthy Horizons in South Carolina is a Medicaid product of Humana Benefit Plan of South Carolina, Inc.

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