Texas

## Use your HumanaDental benefits

The HumanaDental Advantage Plus S plan has you covered for any circumstance. Whether you simply need quality routine dental care or unexpected dental treatment, you know what to expect.

- No deductibles
- · No claims to file
- No need to choose a primary care dentist

#### Know what your plan covers

Attached is a summary of HumanaDental Advantage Plus S plan benefits which are described in detail in your certificate. You can find your certificate at **Humana.com** or call 1-800-979-4760. Here's what you can expect:

- You have the freedom to select any participating dentist. To select a dental provider from our Advantage Plus network, simply visit **Humana.com**. Once there, you can also check your benefits, email us and get a new or temporary ID card. If you prefer, contact us at 1-800-979-4760.
- Life without claim forms! With HumanaDental Advantage Plus S plan you pay your dentist directly, when applicable.
- Your Advantage Plus network dentist will provide all of your dental care and any copayment or discounted charges will be paid at the time of service. Except for emergency care, treatment received out-of-network in not covered.
- You may receive up to a 25 percent discount on services not listed on your schedule of benefits when visiting certain participating dentists. Visit **Humana.com** to find a participating dentist.

# Choose HumanaDental benefits

## Be healthy

Good oral health means more than just an attractive smile. Research shows that oral health, preventive care and regular visits to the dentist is integral to overall health. For example, the Academy of General Dentistry says there is a link between gum disease and heart problems, and the American Academy of Periodontology says severe gum disease can increase blood sugar, increasing the risk among diabetics. The HumanaDental Advantage Plus plan enables you to take better care of your teeth, and you'll pay less doing so.

# Check your dental IQ anytime

Log on to MyDentalIQ.com and take the dental risk assessment that could help trim your total healthcare costs over time. Find out how you can improve your oral and overall health. The dental health risk assessment at MyDentalIQ.com takes minutes to complete, and immediately delivers a scorecard with health tips tailored to you.



## Questions?

Check out Humana.com

Call 1-800-979-4760 anytime for the automated information line or 8 a.m. to 6 p.m. for a Customer Care specialist.

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## HumanaDental Advantage Plus 4S Plan

Advantage Plus plans are network-based dental plans that emphasize prevention and cost containment. Members select any participating general dentist in HumanaDental's Advantage Plus network. Care received from an out-of-network dentist (except emergency care) is not a covered benefit. S plan copayments for listed procedures are applicable at participating General Dentists or participating Specialists. To find a dentist, call 1-800-979-4760 or look on **Humana.com**.

**Specialists services:** Should members need a specialist, (i.e., endodontist, oral surgeon, periodontist, pediatric dentist), they may be referred by a participating general dentist, or members can self-refer to any participating specialist. For HumanaDental Advantage Plus S plans, copayment amounts are applicable when treatment is performed by participating specialists. Visit **Humana.com** to find a participating specialist.

| Office visit copay | □ \$5/\$15 | □ \$10/\$15 |                     |
|--------------------|------------|-------------|---------------------|
| Annual maximum     |            |             |                     |
| □ \$1,000          | □ \$1,500  | □ \$2,000   | ☐ No annual maximum |
|                    |            |             |                     |

## Summary of services

|  | 9   |                       |                |   |
|--|---|-----------------------|----------------|---|
| Preven                                   |   | Member pays           | D1510          | Space maintainer—fixed, unilateral  |
| D0120 <sup>a</sup><br>D0140 <sup>a</sup> | Periodic oral examination<br>Limited oral evaluation—problem focus              | sed no charge         | D1515          | (limited to child <14)  |
| D0145                                    | Oral evaluation for a patient under thre years of age and counseling with prima | е                     | D1520          | (limited to child <14) no charge<br>Space maintainer—removable, unilateral          |
| D0150                                    | caregiver (limit 1 every 12 months)<br>Comprehensive oral evaluation—new/       |                       | D1525          | (limited to child <14) no charge<br>Space maintainer—removable, bilateral           |
| D0160                                    | established patient (limit 1 every 24 mor<br>Limited/comprehensive/detailed and | nths) . no charge     | D1550          | (limited to child <14) no charge<br>Re-cement or re-bond space maintainer no charge |
|  | extensive oral eval (limit 1 every 12 mo  | nths) . no charge     | Basic          | Member pays   |
| D0170                                    | Re-evaluation—limited problem focuse  |                       | D2140          | Amalgam—one surface primary or permanent no charge                                  |
| D0180                                    | (limit 1 every 12 months)   | no cnarge             | D2150          | Amalgam—two surfaces primary  |
| D0100                                    | established patient (limit 1 every 24 mo  | nths) no charae       |                | or permanent no charge  |
| D0210                                    | X-ray intraoral—complete series   | interior, i no charge | D2160          | Amalgam—three surfaces primary  |
|  | (limit 1 every 3 years)   | no charge             | D2161          | or permanent  |
| D0220                                    | X-ray intraoral—periapical, first   |                       | DZ101          | primary/permanent no charge   |
|  | radiographic image (limit 9 every 12  | no charao             | D2330          | Resin based composite—one surface, anterior no charge                               |
| D0230                                    | months includes D0230)X-ray intraoral—periapical, each addition                 | nal                   | D2331          | Resin based composite—two surfaces, anterior no charge                              |
| D0230                                    | radiographic image (limit 9 every 12 mo   | nths                  | D2332          | Resin based composite—three   |
|  | includes D0220)   | no charge             | חמממ           | surfaces, anterior no charge  |
| D0240                                    | X-ray intraoral—occlusal radiographic im-                                       | age no charge         | D2335          | Resin based composite —four or more surfaces, involving incisal angle no charge     |
| D0250                                    | Extra-oral – 2D projection radiographic   |                       | D2390          | Resin based composite—crown anterior no charge                                      |
|  | image created using a stationary radiat   |                       | D2391          | Resin based composite—one surface, posterior no charge                              |
| D0260                                    | source, and detector  | no cnarge             | D2392          | Resin based composite—two surfaces, posterior no charge                             |
| D0200                                    | X-ray extraoral, each additional radiographic image                             | no charae             | D2393          | Resin based composite—three surfaces, posterior no charge                           |
| D0270°                                   | Bitewing—single radiographic image  | no charae             | D2394          | Resin based composite—four or more  |
| D0272a                                   |   |                       | D2220          | surfaces, posterior no charge   |
| D0273a                                   | Bitewings—three radiographic images.  | no charge             | D3220<br>D3310 | Therapeutic pulpotomy no charge   |
| D0274°                                   | Bitewings—four radiographic images  | no charge             | D3310          | Root canal therapy—anterior no charge<br>Root canal therapy—bicuspid no charge      |
| D0277a                                   | Vertical bitewings—7 to 8 radiographic  |                       | D3320          | Root canal therapy—blcaspia   |
| D0220                                    | images  | no charge             | D3346          | Previous root canal therapy—anterior no charge                                      |
| D0330                                    | Panoramic radiographic image (limit 1   | no charao             | D3347          | Previous root canal therapy—bicuspid no charge                                      |
| D0470                                    | every 3 years)  | no charge             | D3348          | Previous root canal therapy—molar no charge   |
| D11110°                                  |   | no charae             | D3410          | Apicoectomy/periradicular surgery—anterior . no charge                              |
| D1120°                                   | Prophylaxis—child (inclusive of D4910)  | no charge             | D3421          | Apicoectomy/periradicular surgery—bicuspid . no charge                              |
| D1203 <sup>a</sup>                       |   |                       | D3425          | Apicoectomy/periradicular surgery—molar no charge                                   |
|  | Topical application of fluoride varnish (f                                      | or                    | D3426          | Apicoectomy/periradicular surgery—each  |
|  | child <16)  | no charge             | D3430          | addtl root  |
| D1351                                    | Sealant—per tooth   | 1.41()                | D3430°         | Gingivectomy/gingivoplasty—four or more   |
|  | (limit 1 per tooth every 12 months for child                                    | 1<14). no charge      | 21210          | teeth, quad no charge   |
|  |   |                       |                | , ,   |

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| D4211 <sup>c</sup>   | Gingivectomy/gingivoplasty—1 to 3 teeth, quad.   | no charae | D2643b             | Onlay—porcelain/ceramic, three surfaces            | \$434.00              |
|----------------------|--|-----------|--------------------|--|-----------------------|
| D4240°               | Gingival flap proc—four or more teeth, quad.   | no charge | D2644b             | Onlay—porcelain/ceramic, four or                   | Ψ                     |
|                      | Cinginal flap proc 1 to 2 tooth and  | no charge | DZUTT              | mara curfaces                                      | ¢ / 61 00             |
|                      | Gingival flap proc—1 to 3 teeth, quad  |           | Dacrob             | more surfaces                                      | \$401.00              |
| D4249                | Clinical crown lengthening – hard tissue   | no charge |                    | Inlay—resin based composite, one surface           |                       |
| D4260                | Osseous surgery (including elevation of a full   |           | D2651 <sup>b</sup> | Inlay—resin based composite, two surfaces .        | \$288.00              |
|                      | thickness flap and closure) – four or more   |           | D2652b             | Inlay—resin based composite, three or more         |                       |
|                      | contiguous teeth or tooth bounded spaces   |           |                    | surfaces   | \$303.00              |
|                      | per quadrant   | no charae | D2662b             | Onlay—resin based composite, two surfaces.         | \$263.00              |
| D/261                | Occasion surgery (including alloyation of a full   | no charge | D2002              | Onlay resign based composite, two surfaces.        | \$205.00<br>\$210.00  |
| D4261                | Osseous surgery (including elevation of a full   |           | D2003°             | Onlay—resin based composite, three surface         | \$\$310.00            |
|                      | thickness flap and closure) – one to three   |           | D2664 <sup>o</sup> | Onlay—resin based ccomposite, four or              |                       |
|                      | contiguous teeth or tooth bounded spaces   |           |                    | more surfaces                                      | \$332.00              |
|                      | per quadrant   | no charae | D2710 <sup>b</sup> | Crown—resin based composite, indirect              | \$187.00              |
| D4341                | Periodontal scaling and root planing—per   | J.        | D2720b             | Crown—resin with high noble metal                  | \$461.00              |
| D 13 11              | quadrant, four or more teeth   |           |                    | Crown—resin with predominantly base metal.         |                       |
|                      |  |           |                    |  |                       |
| 5,0,0                | (limit 1 per quad every 12 months)   | no charge |                    | Crown—resin with noble metal                       |                       |
| D4342                | Periodontal scaling and root planing—per   |           |                    | Crown—porcelain/ceramic substrate                  |                       |
|                      | quadrant, 1-3 teeth  |           | D2750b             | Crown—porcelain fused to high noble metal.         | \$466.00              |
|                      | (limit 1 per quad every 12 months)   | no charae |                    | Crown—porcelain fused predominantly                |                       |
| D4355                | Full mouth debridement to enable   |           |                    | hase metal   | \$434.00              |
| D 1333               | and the second second second second all all and a second s |           | D2752b             | base metal<br>Crown—porcelain fused to noble metal | \$ 15 1.00            |
|                      | (limit 1 every 5 years)  |           | D2732              | Crown—porceium ruseu to noble metut                | \$445.00              |
|                      | (limit 1 every 5 years)  | no cnarge |                    | Crown—full cast high noble metal                   |                       |
| D4910                | Periodontal maintenance (limit 1 every 6   |           | D2791 <sup>b</sup> | Crown—full cast predominantly base metal           | \$426.00              |
|                      | months, inclusive of D1110 and D1120)  | no charge | D2792b             | Crown—full cast noble metal                        | \$434.00              |
| D7111                | Extraction coronal remnants deciduous tooth.   |           | D2910              | Re-cement or re-bond inlay, onlay, veneer or       |                       |
| D7140                | Extraction erupted tooth or exposed root   |           | 22320              | partial coverage restoration                       | \$ 41.00              |
| D7140                |  |           | D2920              | Po coment or re hand crown                         | ¢ /2.00               |
|                      | Surgical removal—erupted tooth   |           |                    | Re-cement or re-bond crown                         | \$ 42.00              |
| D7220                | Removal of impacted tooth—soft tissue  |           | D2930              | Crown—prefabricated stainless steel,               | 4                     |
| D7230                | Removal of impacted tooth—partially bony.  | no charge |                    | primary tooth                                      | \$115.00              |
| D7240                | Removal of impacted tooth—completely bony.   | no charge | D2931              | Crown—prefabricated stainless steel,               |                       |
| D7241                | Remove impacted tooth—completely bony  | 3         |                    | permanent tooth                                    | \$131.00              |
| 2,2.1                | w/comp   | no charae | D2932              | Crown—prefabricated resin                          | \$142.00              |
| D7250                | Surgical removal of residual tooth roots   |           | D2940              | Protective restoration                             | \$ 112.00             |
|                      |  | no charge |                    |  |                       |
| D7310                | Alveoloplasty in conjunction w/extractions—  |           | D2950              | Core buildup including any pins                    | \$110.00              |
|                      | per quad   | no charge | D2951              | Pin retention—per tooth addition restoration.      |                       |
| D7311                | Alveoloplasty in conjunction   |           | D2952              | Cast post and core in addition to crown            | \$168.00              |
|                      | w/extractions—1-3 teeth  | no charae | D2954              | Prefabricated post and core in addition to crown.  | \$139.00              |
| D7320                | Alveoloplasty not conjunction  | J.        |                    | Complete denture—maxillary                         |                       |
| D7320                | w/ovtractions—por auad   | no charao |                    | Complete denture—mandibular                        | \$642.00              |
| D7221                | w/extractions—per quad   | no charge |                    |  |                       |
| D7321                | Alveoloplasty not conjunction  |           | D2130°             | Immediate denture—maxillary                        | \$700.00              |
|                      | w/extractions—1-3 teeth  | no charge |                    | Immediate denture—mandibular                       |                       |
| D7510                | Incision and drainage of abscess—intraoral   | no charge | D5211 <sup>d</sup> | Maxillary partial denture—resin base               | \$542.00              |
| D7520                | Incision and drainage of abscess—extraoral.  |           |                    | Mandibular partial denture—resin base              |                       |
| D7960                | Frenulectomy—separate procedure  | no charae | D5213d             | Maxillary partial denture—cast metal—              | ,                     |
| D7970                |  |           | DJZIJ              |  | \$ 700 00             |
|                      | Excision of hyperplastic tissue—per arch   | no charge | DE31/d             | resin base   | \$703.00              |
| D9110                | Palliative treatment dental pain—  |           | D5214°             | Mandibular partial denture—cast metal—             | 470000                |
|                      | minor procedure  | no charge |                    | resin base   | \$709.00              |
| D9215                | Local anesthesia   | no charge | D5410°             | Adjust complete denture—maxillary                  | \$ 35.00              |
| D9241                | Intravenous moderate (conscious) sedation/   |           | D5411 <sup>c</sup> | Adjust complete denture—mandibular                 | \$ 35.00              |
|                      | analgesia - first 30 minutes   | no charae | D5421c             | Adjust partial denture—maxillary                   | \$ 35.00              |
| D9242                | Intravenous moderate (conscious) sedation/   |           | D5422 <sup>c</sup> | Adjust partial denture—mandibular                  | \$ 35.00              |
| DJZTZ                | analgesia - each additional 15 minutes   | no charao | D5510              | Panair broken complete denture base                | \$ 33.00              |
| D0210                |  | no charge |                    | Repair broken complete denture base                | \$ 70.00              |
| D9310                | Professional consultation by   |           | D5520              | Replace missing/broken teeth—                      |                       |
|                      | non-treating dentist   | no charge |                    | complete denture                                   | \$ 59.00              |
| D9951                | Occlusal adjustment—limited  | no charge | D5610              | Repair resin denture base                          | \$ 76.00              |
| D9952                | Occlusal adjustment—complete   |           | D5620              | Repair cast framework                              | \$ 82.00              |
|                      |  | 3         | D5630              | Repair or replace broken clasp—per tooth           |                       |
| Major                | Mei  | mber pays | D5640              |  |                       |
| D2E10h               | Inlay—metallic, one surface  | ¢212.00   |                    | Replace broken teeth—per tooth                     | ¢ 00.00               |
| D2510b               | Thirdy—metallic, one surface   | \$313.UU  | D5650              | Add tooth to existing partial denture              | \$ 88.UU              |
| D2520°               | Iniay—metallic, two surfaces   | \$355.00  | D5660              | Add clasp to existing partial denture—per          |                       |
| D2530 <sup>b</sup>   | Inlay—metallic, three or more surfaces   |           |                    | tooth  | \$105.00              |
| D2542b               | Onlay—metallic, two surfaces   |           | D5710e             | Rebase complete maxillary denture                  | \$261.00              |
| D2543 <sup>b</sup>   | Onlay—metallic, three surfaces   |           | D5711e             | Rebase complete mandibular denture                 | \$249.00              |
| D2544 <sup>b</sup>   | Onlay—metallic, four or more surfaces  | \$437.00  |                    | Rebase maxillary partial denture                   |                       |
|                      | Inlay porcolain/coramic one surface  | ¢ 260 NN  | DE7016             | Debace mandibular partial denture                  | \$270.00<br>\$27.6 00 |
| D3 C3 O <sub>2</sub> | Inlay—porcelain/ceramic, one surface   | 00.00C¢   |                    | Rebase mandibular partial denture                  |                       |
|                      | Inlay—porcelain/ceramic, two surfaces  | \$389.00  | D5/30e             | Reline complete maxillary denture                  | \$147.00              |
| D2630 <sup>b</sup>   | Inlay—porcelain/ceramic, three or more   |           |                    | Reline complete mandibular denture                 |                       |
|                      | surfaces   | \$414.00  |                    | Reline maxillary partial denture                   |                       |
| D2642b               | Onlay—porcelain/ceramic, two surfaces  | \$403.00  |                    | Reline mandibular partial denture                  |                       |
|                      | J  |           |                    |  | , == 3.00             |

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| D5750e             | Reline complete maxillary denture \$196.00  |
|--------------------|---|
| D5751e             | Reline complete mandibular denture \$196.00   |
| D5760e             | Reline maxillary partial denture  |
| D5761e             | Reline mandibular partial denture \$193.00  |
| D5850              | Reline mandibular partial denture \$193.00 Tissue conditioning maxillary \$61.00 Tissue conditioning mandibular \$61.00 |
| D5851              | Tissue conditioning mandibular \$ 61.00   |
| D6092              | Recement implant/abutment   |
|                    | supported crown\$ 42.00   |
| D6093              | Re-cement or re-bond implant/abutment   |
|                    | supported fixed partial denture\$ 57.00   |
| D6210 <sup>f</sup> | Pontic—cast high noble metal \$431.00   |
| D6211 <sup>f</sup> | Pontic—cast predominantly base metal \$404.00   |
| D6212 <sup>f</sup> | Pontic—cast noble metal\$420.00   |
| D6240 <sup>f</sup> | Pontic—porcelain fused to high noble metal . \$426.00   |
| D6241 <sup>f</sup> | Pontic—porcelain fused predominantly base   |
|                    | metal\$393.00   |
| D6242 <sup>f</sup> | Pontic—porcelain fused to noble metal \$415.00  |
| D6245              | Pontic, Porcelain/Ceramic   |
| D6250 <sup>f</sup> | Pontic—resin with high noble metal\$420.00  |
| D6251 <sup>f</sup> | Pontic—resin with predominantly base metal . \$388.00   |
| D6252 <sup>f</sup> | Pontic—resin with noble metal   |
| D6600 <sup>f</sup> | Retainer inlay—porcelain/ceramic, two   |
|                    | surfaces  |
| D6601 <sup>f</sup> | Retainer inlay—porcelain/ceramic, three or  |
|                    | more surfaces\$373.00   |
| D6602 <sup>f</sup> | Retainer inlay—cast high noble metal, two   |
|                    | surfaces  |
| D6603 <sup>f</sup> | Retainer inlay—cast high noble metal, three   |
|                    | or more surfaces  |
| D6604 <sup>f</sup> | Retainer inlay—cast predominantly base  |
| DCCOFF             | metal, two surfaces\$372.00   |
| D6605 <sup>f</sup> | Retainer inlay—cast predominantly base  |
| D6606 <sup>f</sup> | metal, three or more surfaces   |
| D0000              | Retainer inlay—cast noble metal, two surfaces   |
| D6607 <sup>f</sup> | surfaces  |
| D0007              | more surfaces\$406.00   |
| D6608 <sup>f</sup> | Retainer onlay—porcelain/ceramic, two   |
|                    | surfaces  |
| D6609 <sup>f</sup> | Retainer onlay—porcelain/ceramic, three or  |
|                    | more surfaces   |
| D6610 <sup>f</sup> | Retainer onlay—cast high noble metal, two   |
|                    | surfaces  |
| D6611 <sup>f</sup> |   |
|                    | three or more surfaces\$448.00  |
| D6612 <sup>f</sup> | Retainer onlay—cast predominantly base  |
| DCC42f             | metal, two surfaces \$407.00  |
| D6613 <sup>f</sup> | Retainer onlay—cast predominantly base  |
|                    | metal,  |
| D6614 <sup>f</sup> | three or more surfaces  |
| D0014              |   |
| D6615 <sup>f</sup> | surfaces  |
| D0013.             | more surfaces \$414.00  |
| D6720 <sup>f</sup> | more surfaces\$414.00<br>Retainer crown—resin with high noble metal. \$474.00   |
| D6721 <sup>f</sup> | Retainer crown—resin with predominantly   |
| D0721              | base metal\$450.00  |
| D6722 <sup>f</sup> | Retainer crown—resin with noble metal \$458.00  |
| D6740 <sup>f</sup> | Retainer crown—porcelain/ceramic\$499.00  |
| D6750 <sup>f</sup> | Retainer crown—porcelain fused to high  |
| D0730              | noble metal\$486.00   |
| D6751 <sup>f</sup> | Retainer crown—porcelain fused to   |
|                    | predominantly base metal\$453.00  |
| D6752 <sup>f</sup> | Retainer crown—porcelain fused to noble   |
|                    | metal\$464.00<br>Retainer crown—3/4 cast high noble metal \$458.00  |
| D6780 <sup>f</sup> | Retainer crown—3/4 cast high noble metal \$458.00   |
| D6790 <sup>f</sup> | Retainer crown—full cast high noble metal \$469.00  |
|                    |   |

| D6791 <sup>f</sup> | Retainer crown—full cast predominantly              |
|--------------------|---|
|                    | base metal\$445.00                                  |
|                    | Retainer crown—full cast noble metal \$461.00       |
| D6930 <sup>f</sup> | Re-cement or re-bond fixed partial denture \$ 57.00 |

### **Orthodontics** Member pays D8070 Comprehensive Orthodontic treatment of the transitional/adolescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment for Class I and Class II cases D8080 Comprehensive Orthodontic treatment of the transitional/adolescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment for Class I and Class II cases Consultation ......no charge Evaluation \$ 35.00 Records/Treatment Planning \$ 250.00 Orthodontic treatment \$ 2100.00 D8090 Comprehensive Orthodontic treatment of the transitional/adult dentition; Adults 19 years of age and older; Up to 24 months of routine orthodontic treatment for Class I and Class II cases. Consultation .......no charge Evaluation \$ 35.00 Records/Treatment Planning \$ 250.00 Orthodontic treatment \$2300.00

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D8680

- a Limit of one every six months
- b Limit one per tooth every eight years
- c Limit one every 12 months
- d Limit one every five years
- e Limit of one every three years
- f Limit of one every eight year

#### Note:

- Your participating general dentist and participating specialist office visit co-payment amounts, if applicable, are shown on your I.D. card.
- Your office visit co-payment is applicable for all dates of service and is in addition to the co-payment amounts listed for covered dental care services.
- Not all participating dentists perform all listed procedures, including amalgams. Please consult your dentist prior to treatment for availability of services.
- Unlisted procedures may be eligible to receive up to a 25% discount. Members may contact their participating provider to determine if any discounts apply. Visit **Humana.com** to find a participating dentist.
- Additional exclusions and limitations are listed along with full plan information in your Certificate of Benefits.

Offered by DentiCare, Inc (d/b/a CompBenefits)



Humana.com

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**Notice of Non-Discrimination.** Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate or exclude people because of their race, color, religion, gender, gender identity, sex, sexual orientation, age, disability, national origin, military status, veteran status, genetic information, ancestry, ethnicity, marital status, language, health status, or need for health services. Humana Inc. provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us as well as provides free language assistance services to people whose primary language is not English, including qualified sign language interpreters and written information in other formats.

If you need reasonable modifications, appropriate auxiliary aids, or language assistance services, contact Humana Inc. and its subsidiaries at **877-320-1235 (TTY: 711)**. Hours of operation: 8 a.m. – 8 p.m., Eastern time. If you believe that Humana Inc. has not provided these services or discriminated on the basis of race, color, religion, gender, gender identity, sex, sexual orientation, age, disability, national origin, military status, veteran status, genetic information, ancestry, ethnicity, marital status, language, health status, or need for health services, you can file a grievance in person or by mail or email with Humana Inc.'s Non-Discrimination Coordinator at P.O. Box 14618, Lexington, KY 40512-4618, **877-320-1235 (TTY: 711)**, or **accessibility@humana.com**. If you need help filing a grievance, Humana Inc.'s Non-Discrimination Coordinator can help you.

You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, S.W., Room 509F, HHH Building Washington, D.C. 20201. 800-368-1019, 800-537-7697 (TDD).

**California members or residents:** You may also call the California Department of Insurance toll-free hotline number, **800-927-HELP (4357)**, to file a grievance.

Auxiliary aids and services, free of charge, are available to you. 877-320-1235 (TTY: 711). Hours of operation: 8 a.m. – 8 p.m., Eastern time. Humana Inc. and its subsidiaries provide free auxiliary aids and services to people with disabilities when auxiliary aids and services are necessary to ensure an equal opportunity to participate. Services include qualified sign language interpreters, video remote interpretation, and written information in other formats.

**English:** Call the number above to receive free language assistance services.

Español (Spanish): Llame al número que se indica arriba para recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 您可以撥打上面的電話號碼以獲得免費的語言協助服務。

Tiếng Việt (Vietnamese): Gọi số điện thoại ở trên để nhận các dịch vụ hỗ trợ ngôn ngữ miễn phí.

한국어 (Korean) 무료 언어 지원 서비스를 받으려면 위 번호로 전화하십시오.

**Tagalog (Tagalog – Filipino)** Tawagan ang numero sa itaas para makatanggap ng mga libreng serbisyo sa tulong sa wika.

Русский (Russian): Позвоните по вышеуказанному номеру, чтобы получить бесплатную языковую поддержку.

العربية (Arabic): اتصل برقم الهاتف أعلاه للحصول على خدمات المساعدة اللغوية المجانية.

**French Creole (Haitian Creole):** Kreyòl Ayisyen (French Creole) Rele nimewo ki e dike anwo a pou resevwa sèvis éd gratis nan lang.

Français (French): Appelez le numéro ci-dessus pour recevoir des services gratuits d'assistance linguistique.

**Polski (Polish)** Aby skorzystać z bezpłatnej pomocy językowej, należy zadzwonić pod wyżej podany numer.

Português (Portuguese): Lique para o número acima para receber serviços gratuitos de assistência no idioma.

Italiano (Italian) Chiamare il numero sopra indicato per ricevere servizi di assistenza linguistica gratuiti.

日本語 (Japanese): 無料の言語支援サービスを受けるには、上記の番号までお電話ください。

**Deutsch (German):** Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

فارسی (Farsi): برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

हिंदी (Hindi): भाषा सहायता सेवाएं मुफ्त में प्राप्त करने के लिए ऊपर के नंबर पर कॉल करें।

**իայերեն (Armenian)։** Չանգահարեբ վերը նշված հեռախոսահամարով` անվճար լեզվական օգնության ծառայություններ ստանալու համար։

ગુજરાતી (Gujarati): મફત ભાષા સહાય સેવાઓ મેળવવા માટે ઉપર આપેલા નંબર પર કૉલ કરો.

**Hmoob (Hmong)** Hu rau tus xov tooj saum toj sauv kom tau txais kev pab txhais lus dawb.