

## Network Notification – Humana Healthy Horizons in Virginia

**Notice date:** September 29, 2025  
**To:** Humana Healthy Horizons® in Virginia provider network  
**From:** Humana Healthy Horizons in Virginia  
**Subject:** Upcoming Change to Humana Healthy Horizons VA Payer ID for EVV Claims Submission and HHAX Hard Go-Live Date Update

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We would like to inform you of an important update to the claims submission process for Electronic Visit Verification (EVV) services under Humana Healthy Horizons in Virginia. As part of our ongoing commitment to enhancing the accuracy and efficiency of claims processing, Humana will introduce a dedicated Payer ID for EVV-related claims. In addition, the HHAeXchange hard go-live date has been updated to October 29, 2025.

### Overview of the Change

**Effective October 29, 2025**, Humana will introduce a new Payer ID—**61150**—for all EVV claims submissions. The current Payer ID, **61101**, will no longer be accepted for EVV claims after October 28, 2025. Providers submitting non-EVV claims should continue to use the current Payer ID.

Additionally, please note that the HHAeXchange (HHAX) hard go-live date has been updated to October 29, 2025, instead of November 1, 2025. Beginning October 29, 2025, all EVV claims must be submitted through HHAeXchange. As a result, entry of the Payer ID may not be required; however, we encourage you to review this update and assess any internal billing processes that may be impacted

### Key Details:

- New Payer ID for EVV Claims: **61150**
- Effective Date for New Payer ID: October 29, 2025
- Current (Old) Payer ID: **61101**
- Date No Longer Accepted for Current Payer ID: October 29, 2025
- HHAX Hard Go-Live Date: October 29, 2025

Please ensure this notification is shared with your billing department and EVV vendor so that all relevant parties are informed. EVV claims submitted in Availity after October 28, 2025, will not be accepted, as all EVV claims must be submitted via HHAeXchange beginning October 29, 2025.

If you have any questions or require assistance during this transition, please contact the Humana Provider Engagement Team at **VAMedicaidProviderRelations@humana.com**. Our team is available to support you and address any concerns.

Thank you for your attention to this important update and for your continued commitment to providing high-quality care to Humana members.