

# Vaccines for Children Billing and Service Guideline



Humana Healthy Horizons® in Florida is committed to covering vaccines for children and ensuring we have an efficient payment process for providers. The following information details Humana Healthy Horizons guidance related to this integral service.

Question	Response
<b>How should I bill Humana Healthy Horizons, and how will I be reimbursed?</b>	Providers should bill the appropriate vaccine and administration code(s) when these services are rendered to children from birth to 18 years old. The Vaccines for Children (VFC) program provides vaccines at no charge to providers.
<b>Who is covered under the VFC program?</b>	Children from birth to age 18 are eligible for immunization under the VFC program.
<b>Who can provide these vaccines?</b>	Any provider who treats children from birth to age 18 and who participates in the VFC program can provide these vaccinations. This also includes pharmacy providers enrolled in the VFC program. For more information, please see the Agency for Health Care Administration's <b>Policy Transmittal: 2020-60</b> .
<b>Where is Humana Healthy Horizons making this and other training available?</b>	Humana Healthy Horizons continues to update provider training, including our billing and service guidelines for vaccines. Providers can find training at <b>Humana.com/FLTraining</b> .
<b>Will Humana Healthy Horizons require prior authorization for services?</b>	No. Vaccine services can be provided without any prior authorization or referral requirements.
<b>Where should I send paper claims?</b>	Send paper claims to: Humana Claims Office P.O. Box 14601 Lexington, KY 40512-4601

**Humana**  
Healthy Horizons®  
in Florida

Humana Healthy Horizons in Florida is a Medicaid product of Humana Medical Plan, Inc.

Question	Response
<p><b>How can I start submitting electronic claims?</b></p>	<p>To submit electronic claims, Humana Healthy Horizons Managed Medical Assistance providers should:</p> <ul style="list-style-type: none"> <li>• Go to <b>Claim submissions</b></li> <li>• Select the link for Availity.com</li> <li>• Use payer ID 61101</li> </ul> <p>To access training or submit through Availity Essentials™ visit: <b>Training &amp; Education   Availity.</b></p>
<p><b>Can I receive payments via electronic funds transfer (EFT)?</b></p>	<p>Yes. To set up or change EFT or electronic remittance advice (ERA) with multiple payers, you can use EnrollHub, a CAQH EFT/ERA solution. To learn more, visit <b>Humana.com/EPaymentInfo.</b></p>
<p><b>How will I be reimbursed for these services by Humana Healthy Horizons?</b></p>	<p>Humana Healthy Horizons will not reimburse for the vaccine if it is provided through the VFC program. Through the VFC program, vaccines are provided at no cost to the provider. Humana Healthy Horizons will reimburse for the administration of the vaccine.</p> <p>Vaccines available through the VFC program are listed on the final page.</p>
<p><b>How can I contact claims clearinghouses for Humana Healthy Horizons?</b></p>	<ul style="list-style-type: none"> <li>• <b>Availity Essentials</b> 800-282-4548</li> <li>• <b>Change Healthcare®</b> 866-371-9066</li> <li>• <b>Waystar™</b> 844-592-9782 (hospitals) 844-392-9782 (providers)</li> <li>• <b>TriZetto®</b> 800-969-3666</li> <li>• <b>The SSI Group</b> 800-820-4774</li> </ul> <p>Some clearinghouses and vendors charge a service fee. Contact the clearinghouse for more information.</p>
<p><b>How do I contact Humana Healthy Horizons for specific questions related to these services?</b></p>	<p>Provider Services: Call <b>800-477-6931</b>, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.</p> <p>Claim processing escalations: <b>FLMedicaidResolution@humana.com.</b></p>

### Vaccines available through the VFC program:

- Combination vaccines (Pediarix®, Comvax, Quadracel®, Pentacel®, Kinrix® and ProQuad®)
- Diphtheria-tetanus-acellular pertussis (DTaP)
- Haemophilus influenzae type b (HiB)
- Hepatitis A
- Hepatitis B
- Human papillomavirus (HPV)
- Influenza
- Meningococcal B
- Meningococcal conjugate (MCV4)
- Measles-mumps-rubella (MMR)
- Measles-mumps-rubella-varicella (MMRV)
- Pneumococcal conjugate (PCV13)
- Polio (IPV)
- Rotavirus
- Tetanus-diphtheria (Td)
- Tetanus-diphtheria-acellular pertussis (Tdap)
- Varicella