

Vaccines for Children billing and service guideline



Humana Healthy Horizons® in Florida is committed to covering vaccines for children and ensuring we have an efficient payment process for providers. The following information details the Humana Healthy Horizons guidance related to this integral service.

| Question | Response |
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| How should I bill Humana Healthy Horizons, and how will I be reimbursed? | Providers should bill the appropriate vaccine and administration code(s) when these services are rendered to children from birth to 18 years old. The Vaccines for Children (VFC) Program provides vaccines at no charge to providers. |
| Who is covered under the VFC Program? | Children from birth to 18 years old are eligible for immunization under the VFC Program. |
| Who can provide these vaccines? | Any provider who treats children from birth to 18 years old and participates in the VFC Program can provide these vaccinations. This also includes pharmacy providers enrolled in the VFC Program. For more information, please review Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2020-60. |
| Where is Humana Healthy Horizons making this and other training available? | Humana Healthy Horizons continues to update provider training, including our billing and service guidelines for vaccines. Providers can find training on the Humana Healthy Horizons in Florida Provider education and training website. |
| Will Humana Healthy Horizons require prior authorization for services? | No. Vaccine services can be provided without any prior authorization or referral requirements. |
| Where should I send paper claims? | Send paper claims to: Humana Claims Office P.O. Box 14601 Lexington, KY 40512-4601 |
| How can I start submitting electronic claims? | To submit electronic claims, Humana Healthy Horizons Managed Medical Assistance providers should: <ol style="list-style-type: none"> 1. Visit the claim submissions website. 2. Select the link for the Availity website. 3. Use payer ID 61101. To access training or submit through Availity Essentials™, please visit the Availity Training and Education website. |



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| Can I receive payments via electronic funds transfer (EFT)? | Yes. To set up or change EFT or electronic remittance advice (ERA) with multiple payers, you can use EnrollHub, a Council for Affordable Quality Healthcare EFT/ERA solution. To learn more, please visit Humana's electronic claims payment website . |
| How will I be reimbursed for these services by Humana Healthy Horizons? | Humana Healthy Horizons will not reimburse for the vaccine if it is provided through the VFC Program, and vaccines are provided at no cost to the provider. Humana Healthy Horizons will reimburse for the vaccine's administration. Vaccines available through the VFC Program are listed on the final page. |
| How can I contact claims clearinghouses for Humana Healthy Horizons? | <ul style="list-style-type: none"> • Availity Essentials 800-282-4548, Monday – Friday, 8 a.m. – 8 p.m., Eastern time • Optum 866-371-9066, Monday – Friday, 8 a.m. – 5 p.m., Eastern time • Waystar 844-592-9782 (hospitals), Monday – Friday, 8 a.m. – 5 p.m., Eastern time 844-392-9782 (providers), Monday – Friday, 8 a.m. – 5 p.m., Eastern time • Trizetto Provider Solutions® 800-969-3666, Monday – Friday, 9 a.m. – 5 p.m., Eastern time • The SSI Group 800-820-4774 Monday – Friday, 8 a.m. – 5 p.m., Eastern time <p>Some clearinghouses and vendors charge a service fee. Please contact the clearinghouse for more information.</p> |
| How do I contact Humana Healthy Horizons for specific questions related to these services? | <p>Provider services: Call 800-477-6931, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.</p> <p>Claim processing escalations: FLMedicaidResolution@humana.com.</p> |

Vaccines available through the VFC Program:

- Combination vaccines: Pediarix®, Comvax, Quadracel®, Pentacel®, Kinrix® and ProQuad®
- Diphtheria, tetanus and acellular pertussis (DTaP)
- Haemophilus influenzae type b (HiB)
- Hepatitis A
- Hepatitis B
- Human papillomavirus (HPV)
- Influenza
- Meningococcal B
- Meningococcal conjugate (MCV4)
- Measles, mumps, rubella (MMR)
- Measles, mumps, rubella and varicella (MMRV)
- Pneumococcal conjugate (PCV13)
- Inactivated polio vaccine (IPV)
- Rotavirus
- Tetanus-diphtheria (Td)
- Tetanus, diphtheria, pertussis (Tdap)
- Varicella