

Overview

Each health benefit plan must include a delivery network that is adequate. All covered services that are offered by the health benefit plan must be sufficient in number and location to be readily available and accessible within the service area to all enrollees.

When contracted providers are not available within the TDI mileage access and/or availability standards outlined in Texas Administrative Code, Title 28, Section 3.3704 (PPO/EPO), Humana Insurance Company will utilize procedures that will assist enrollees in obtaining medically necessary services when no network physician or provider is available, including procedures to coordinate care to eliminate or limit the likelihood of balance billing. Humana Insurance Company ensures that enrollees will be held harmless from any amounts beyond the copayment, deductible, coinsurance percentage and other out-of-pocket amounts in accordance with Texas Administrative Code, Title 28, Section 3.3725(d) (PPO/EPO).

See detailed worksheets for access plan information by county and by specialty.

County (whole or part)	Provider type	Reason Network Providers Not Available	Access Plan
Brewster	Optometry/ Ophthalmologists	Are not available to contract	The routine vision services covered by EyeMed can be performed by an Optometrist or Ophthalmologist. Any non-participating provider within TDI mileage requirements will be paid at the in-network benefit level as specified in the Texas Administrative Code.
Crockett	Optometry/ Ophthalmologists	Are not available in sufficient numbers	The routine vision services covered by EyeMed can be performed by an Optometrist or Ophthalmologist. Any non-participating provider within TDI mileage requirements will be paid at the in-network benefit level as specified in the Texas Administrative Code.
Culberson	Optometry/ Ophthalmologists	Are not available to contract	The routine vision services covered by EyeMed can be performed by an Optometrist or Ophthalmologist. Any non-participating provider within TDI mileage requirements will be paid at the in-network benefit level as specified in the Texas Administrative Code.
Hudspeth	Optometry/ Ophthalmologists	Are not available in sufficient numbers	The routine vision services covered by EyeMed can be performed by an Optometrist or Ophthalmologist. Any non-participating provider within TDI mileage requirements will be paid at the in-network benefit level as specified in the Texas Administrative Code.
Jeff Davis	Optometry/ Ophthalmologists	Are not available to contract	The routine vision services covered by EyeMed can be performed by an Optometrist or Ophthalmologist. Any non-participating provider within TDI mileage requirements will be paid at the in-network benefit level as specified in the Texas Administrative Code.
Loving	Optometry/ Ophthalmologists	Are not available in sufficient numbers	The routine vision services covered by EyeMed can be performed by an Optometrist or Ophthalmologist. Any non-participating provider within TDI mileage requirements will be paid at the in-network benefit level as specified in the Texas Administrative Code.
Presidio	Optometry/ Ophthalmologists	Are not available to contract	The routine vision services covered by EyeMed can be performed by an Optometrist or Ophthalmologist. Any non-participating provider within TDI mileage requirements will be paid at the in-network benefit level as specified in the Texas Administrative Code.
Terrell	Optometry/ Ophthalmologists	Are not available in sufficient numbers	The routine vision services covered by EyeMed can be performed by an Optometrist or Ophthalmologist. Any non-participating provider within TDI mileage requirements will be paid at the in-network benefit level as specified in the Texas Administrative Code.
Val Verde	Optometry/ Ophthalmologists	Are not available in sufficient numbers	The routine vision services covered by EyeMed can be performed by an Optometrist or Ophthalmologist. Any non-participating provider within TDI mileage requirements will be paid at the in-network benefit level as specified in the Texas Administrative Code.