Autism Care Demonstration (ACD): Recoupment for Applied Behavior Analysis (ABA) providers



ABA providers must comply with medical documentation and billing practices listed in the <u>TRICARE Operations</u> Manual (TOM), Ch.18, Sec. 4. Providers who fail to demonstrate compliance are subject to additional training and payment recoupment as required by policy.

Reasons for recoupment

- Improper CPT code used: noncompliance with Adapted Behavior Services (ABS)-approved CPT code (*TOM Ch. 18, Sec. 4, Para. 8.9.8*)
- Improper units used (*TOM Ch.18, Sec.4, Para. 8.9.7*), including session start or end time
- Improper rendering provider listed (TOM Ch. 18, Sec. 4, Para. 8.9.7)
- Improper certification of provider (TOM Ch. 18, Sec. 4, Para. 8.2). If you have questions or concerns about provider certification, please contact <u>HMACDProviderInquiries@humanamilitary.com</u>
- Excluded services and supplies provided: a session note that appears to document any of these exclusions may result in a recoupment (<u>Ch. 18, Sec. 4, Para. 8.10</u>)
- Missing medical records: providers who receive requests for medical records are required to submit the requested medical record in its entirety to Humana Military, per 32 CFR 199.4(a) (5)

Tips for avoiding recoupment

- Familiarize yourself with TOM, Ch.18, Sec. 4 requirements
- Document all required elements in progress notes, per the <u>Autism Center of Excellence website</u>
- Confirm that billed claims have corresponding medical documentation
- Provide services in line with ABS-approved CPT code requirements
- Avoid exclusions
- Submit all medical records for ABA services rendered when medical records are requested for a specific patient and date of service

