Select Availity features

CarePlus HEALTH PLANS™

- Access electronic data interchange (EDI) reports

- Access inpatient census and discharge census reports – primary care providers (PCPs) only

- Access our Provider Finder and provider directories

- Access remittance information (after setting up EFT/ERA)

- Assign any providers/groups you have access to

- Review documentation and coding review results

- Review our preauthorization list (PAL) from the preauthorization submission screen

- Review pharmacy claims history, including date of service, drug name and description and amount paid

- Request a provider and facility with one preauthorization request submission

- Search for a preauthorization by entering patient and requesting provider information (with or without entering the preauthorization number)

- Send and receive EDI files and set up EDI reporting preferences

- Set up B2B (system-to-system) submission process (with the help of an Availity analyst)

- Submit and review pended inpatient or outpatient preauthorization requests and submit up to 10 procedure codes on each preauthorization request

- Submit claims and view claims status(es) and payment(s)

- View a CarePlus member's benefit and eligibility information

Availity advantages

- Dedicated customer service line
- Extensive online help and training
- Latest versions of CarePlus digital tools

- No cost to register or to use
- One user ID and password, many payers
- Up-to-date and user-friendly interface

Resources

- **Register for Availity**
- **Learn more about Availity**
- Access Availity's online help and training by logging into your Availity account, selecting "Help & Training" in the upper right corner, and then selecting "Get Trained"

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