

Member referral:

The CarePlus Health Plans Wellness Education Program offers our members education in a social setting or over the phone meant to inspire members to live their healthiest life and achieve lifelong well-being. We can provide our members and providers information on the following topics:

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| <ul style="list-style-type: none"> Aging and Sexual Health Aging and the Five Senses Anxiety Bone Health Cancer Prevention Circulation and Health: Let it Flow! Depression – When It’s More Than Just a Feeling: Symptoms of Depression Disaster Preparedness Discharge Planning Facts on Brain Health Food Safety Fruit and Vegetables: Color Yourself Healthy Heart Health (Improving your heart health) | <ul style="list-style-type: none"> Improving Bladder Control Let’s Talk About Elder Abuse Medicare Savings Programs and Extra Help Medication: Let’s Talk About Them Seven Dimensions of Wellness Stroke Wellness and Alzheimer’s Disease Wellness and Chronic-Obstructive Pulmonary Disorder (COPD) Wellness and Diabetes Wellness and Fall Prevention Wellness and High Blood Pressure Wellness and Immunizations Wellness and Stress Management You Are Not Alone (Social isolation and loneliness) |
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To refer your patient to one or more presentations, please select all topics that apply and provide your patient’s name and contact information in the “Member name” section of this form.

Member referral:

As a Department of Children and Families (DCF) ACCESS Florida Partner, CarePlus can help its members and non-members apply or recertify for, and/or report changes to, state and federal financial assistance programs, including:

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| <ul style="list-style-type: none"> Lifeline Communication Assistance Program Long-Term Care Community Diversion Program Low-Income Subsidy (LIS)/Extra Help Program | <ul style="list-style-type: none"> Medicaid/Medicare Savings Program Social Security Administration (SSA)/Supplemental Security Income Program Supplemental Nutrition Assistance (SNAP)/Food Stamps Program Temporary Cash Assistance Program |
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Provider inquiry referral:

I would like to request additional information for the services selected below:

- Social Services department
- How to host Wellness Education (WE) programs at our location(s)



Social Services Referral Request Form

Please select one or more of the above categories of interest for your patient.

For non-urgent requests, please fill out the below information, then fax this form to **1-855-899-3149**. You also can email your completed form to SS@CarePlus-HP.com. Attach supporting documentation with your request, if available. For urgent/same-day services, call the CarePlus Social Services team at **1-855-392-3900 (TTY: 711)**, Monday to Friday, 8 a.m. to 5 p.m., Eastern time.

CarePlus will provide an initial eligibility screening. We only share patient information with applicable state and federal agencies directly responsible for determining eligibility. They will make final eligibility determinations.

Today's date _____

Referring provider name _____

Referring provider telephone number _____

Referring provider email address _____

Member name _____ CarePlus member ID _____

Address _____

Telephone number _____ Email address _____

Best time to reach _____