End-stage renal disease (ESRD) patient eligibility requirements overview

End-stage renal disease (ESRD) patient eligibility requirements

The following criteria must be met for a patient to be considered ESRD-eligible by the Centers for Medicare & Medicaid Services (CMS):

- The patient must have claims that demonstrate hemodialysis or peritoneal dialysis or be admitted to a hospital for transplant or services required prior to transplant.

- If eligible based on dialysis, the patient must be receiving services in an outpatient facility or performing self-dialysis at home.

- The healthcare provider must update the patient's ESRD status in ESRD quality and reporting system (EQRS) CROWNWeb, the website CMS requires for a provider to update a patient's ESRD status, within 45 days following the third month of dialysis.

Tips to successfully transmit the CMS 2728 form in the EQRS system (CROWNWeb)

The CMS "**End-stage renal disease medical evidence report Medicare entitlement and/or patient registration**" form is commonly known as the "2728" form. The following fields on the form are required by CMS for a member's ESRD status to be submitted through EQRS (CROWNWeb) with the following fields:

- Ensure ESRD chronic date is listed in CROWNWeb
- Ensure members current Medicare ID (MBI) is listed in EQRS
- Ensure the patient and doctor signature dates are listed
- Form is in "submit" status

If the patient's file will not open within CROWNWeb, please contact the ESRD National Coordinating Center (NCC) by visiting **https://esrdncc.org/en/ESRD-network-map/**. On the ESRD network map, click on your state to find contact information for the appropriate ESRD network organization.

When transmitting the 2728 form from CROWNWeb to the Medicare Advantage and Prescription Drug (MARx) system, the form must be in "submit" status. If the form is in "save" status, it will not successfully transmit to MARx. Please note that CarePlus cannot transmit an ESRD status directly to CMS; only the healthcare provider can update the ESRD status in CROWNWeb.

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After the provider updates the patient's status in CROWNWeb, CarePlus is notified through the MARx system.

CMS guidelines for ESRD candidate eligibility and criteria can be found in the Medicare Managed Care Manual, Chapter 2, Sections 20.2, 20.2.1, 20.2.2 and 20.2.3 or at **www.cms.gov/Medicare/Health-Plans/HealthPlansGenInfo/downloads/mc86c02.pdf**.

Additional information regarding detail around the provider's responsibility to update CROWNWeb can be found in the CROWNWeb training materials and documents or at **www.myCROWNWeb.org**.