CarePlus HEALTH PLANS™

MRA educator: How can we help?

The role of the Medicare risk adjustment (MRA) educator is to assist healthcare providers on accurate and complete documentation and coding of a patient's health condition(s). They can provide a variety of educational and communication materials, and other resources, focused on coding accuracy and improved medical record documentation.

Ways we can help

General risk adjustment education with topics including, but not limited to:

- Risk adjustment methodology and overview
- Tips for accurate and complete coding of common chronic conditions
- Annual Wellness Visits and annual physicals
- Webinars

Detailed healthcare provider-specific reporting, including patient-level information:

- Unreported chronic conditions
- Average diagnoses per claim
- Disease interactions
- Patient outreach recommendations
- Clinically inferred conditions

Risk adjustment work groups focused on targeted initiatives:

- Telehealth
- High-utilization members who may have incomplete documentation and coding
- Provider trends with redocumentation of chronic conditions, primary care physician visit percentage, average diagnoses per claim

Technology connection opportunities:

- ProSTAR – suspect tracking and reporting
- Bidirectional electronic health records connectivity



For more information about education and training opportunities available to your practice, contact your MRA representative.